



Be prepared: Utility safety training

Smell Gas. Act Fast.

To report emergencies, call 911 and National Grid immediately.

In case of gas emergencies:

Long Island and the Rockaways:
1-800-490-0045

Metro NY:
1-718-643-4050

Upstate NY:
1-800-892-2345

Massachusetts:
1-800-233-5325

Rhode Island:
1-800-640-1595

In case of electric emergencies:

New England:
1-800-465-1212

Upstate NY:
1-800-867-5222

Prepare for electrical and natural gas incidents safely

Our records indicate that you haven't completed our online First Responder Utility Safety Training Program.

National Grid is committed to helping our local first responders safely and effectively manage incidents that involve electricity or natural gas. Our self-paced online training courses enable you to keep yourself, your fellow first responders and the public safe.

Complete your coursework today and earn a certification to satisfy department in-service training requirements.

[Sign in](#)

First Responder Utility Safety Training includes:

Natural gas safety training certification:

- Module 1: Gas distribution system
- Module 2: Properties and characteristics of natural gas
- Module 3: Carbon monoxide poisoning
- Module 4: Gas incident management
- Module 5: Additional potential hazards and response tactics
- Module 6: Liquefied natural gas (LNG)
- Module 7: LNG transport

Electrical safety training certificate:

- Module 1: Electrical safety basics
- Module 2: Electrical distribution system
- Module 3: Fires involving electrical facilities
- Module 4: Downed power lines
- Module 5: Solar power: Get the facts
- Module 6: PV solar system basics
- Module 7: PV solar system incident response tactics

Be prepared. Register today for your FREE e-learning at firstresponder.ngridsafety.com.



“ This program represents a strong commitment by National Grid to provide critical information to first responders. The website is an interactive resource that equips first responders with electric and natural gas safety information that can make a real difference on the incident scene. ”

Brian P. Duggan, Veteran commander
Northampton and Northborough Fire Departments,
Massachusetts

**IMPORTANT TERMS AND CONDITIONS –
PLEASE READ PRIOR TO USE**

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