



## Sewer lines: Seemingly routine work can carry deadly consequences

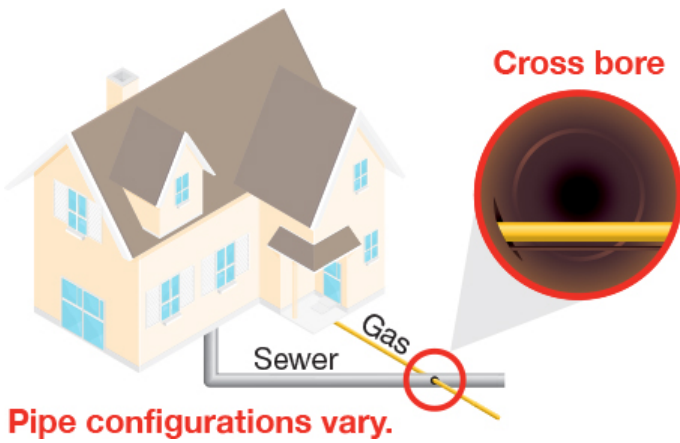
### Important safety information for public works departments, sewer operators and sanitation workers

National Grid takes safety seriously and we know you do too. As part of our community, your feedback on safety training is important to us. Take this **two-minute survey** so we can make sure our messaging is important and relevant to you.

[Take survey](#)

### Learn the risks of sewer line cross bores.

Natural gas pipelines serving homes and businesses in urban and suburban areas are typically installed via trenchless boring methods that cause less disruption than open digging. National Grid currently uses techniques to detect sewer lines during trenchless boring, but some sewer laterals on private property may have gone undetected when natural gas lines were installed in the past. As a result, a gas line may have been bored or pierced directly through a sewer lateral in what is known as a “cross bore.” There’s a heightened risk of a sewer line cross bore – especially since many sewer laterals go unmarked.



A natural gas line that is bored through a sewer lateral will impede the flow of sewage and eventually lead to a blockage. If you attempt to remove the blockage with mechanical equipment, you risk not only damaging the pipeline, but also injury to personnel as well as property damage. Gas may leak and travel into nearby sewer lines and buildings, causing a fire and explosion risk.

### Protect yourself, fellow workers and the public.

Make sure workers follow proper cross bore safety procedures before, during and after sewer line cleaning. Be certain they know how to recognize and respond to a natural gas leak.

Request free safety resources and access important information online at: [crossbore.ngridsafety.com](http://crossbore.ngridsafety.com).



**Know what's below.  
811 before you dig.**

**Smell Gas. Act Fast.**

### To report emergencies, call 911 and National Grid immediately.

#### In case of gas emergencies:

Long Island and the Rockaways:  
911 and 1-800-490-0045

Metro New York:  
911 and 1-718-643-4050

Upstate New York:  
911 and 1-800-892-2345

Massachusetts:  
911 and 1-800-233-5325

Rhode Island:  
911 and 1-800-640-1595

#### In case of electric emergencies:

Upstate New York:  
911 and 1-800-867-5222

Massachusetts:  
911 and 1-800-465-1212

Rhode Island:  
911 and 1-800-465-1212

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