

**nationalgrid**

**This natural gas  
pipe is leaking.**

**Do you know what to do?**

**Smell Gas. Act Fast.**



# Respond quickly to a natural gas leak. You could save lives!

If you suspect a gas leak, assume it is dangerous and take these steps:



- **Do NOT turn off engines or generators**, as a spark from the ignition could ignite leaking gas.

- **Warn others and leave the area quickly.**
- **Do NOT use matches, lighters or anything electrical – even a phone.** A spark could ignite leaking gas.



- **Do NOT operate underground pipeline valves** or gas service meter valves.

- **Do NOT crimp or tape a broken pipe** or otherwise attempt to stop the flow of gas. Leave the excavation open.
- **From a safe location, call 911 and National Grid immediately.** Call even if there is no visible damage to the pipeline. (Excavators are required by law to call 911 if gas is escaping.)
- **Report the incident to your supervisor.**
- **Stay away from the area** until National Grid personnel say it is safe to return.

**Smell Gas. Act Fast.**

If you suspect a natural gas leak, call **911** and **National Grid** immediately.

Massachusetts ..... **911** and **1-800-233-5325**

#### New York

Long Island and the Rockaways ..... **911** and **1-800-490-0045**

Metro NY ..... **911** and **1-718-643-4050**

Upstate NY ..... **911** and **1-800-892-2345**

Rhode Island ..... **911** and **1-800-640-1595**



Know what's **below.**  
**811** before you dig.

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