

nationalgrid

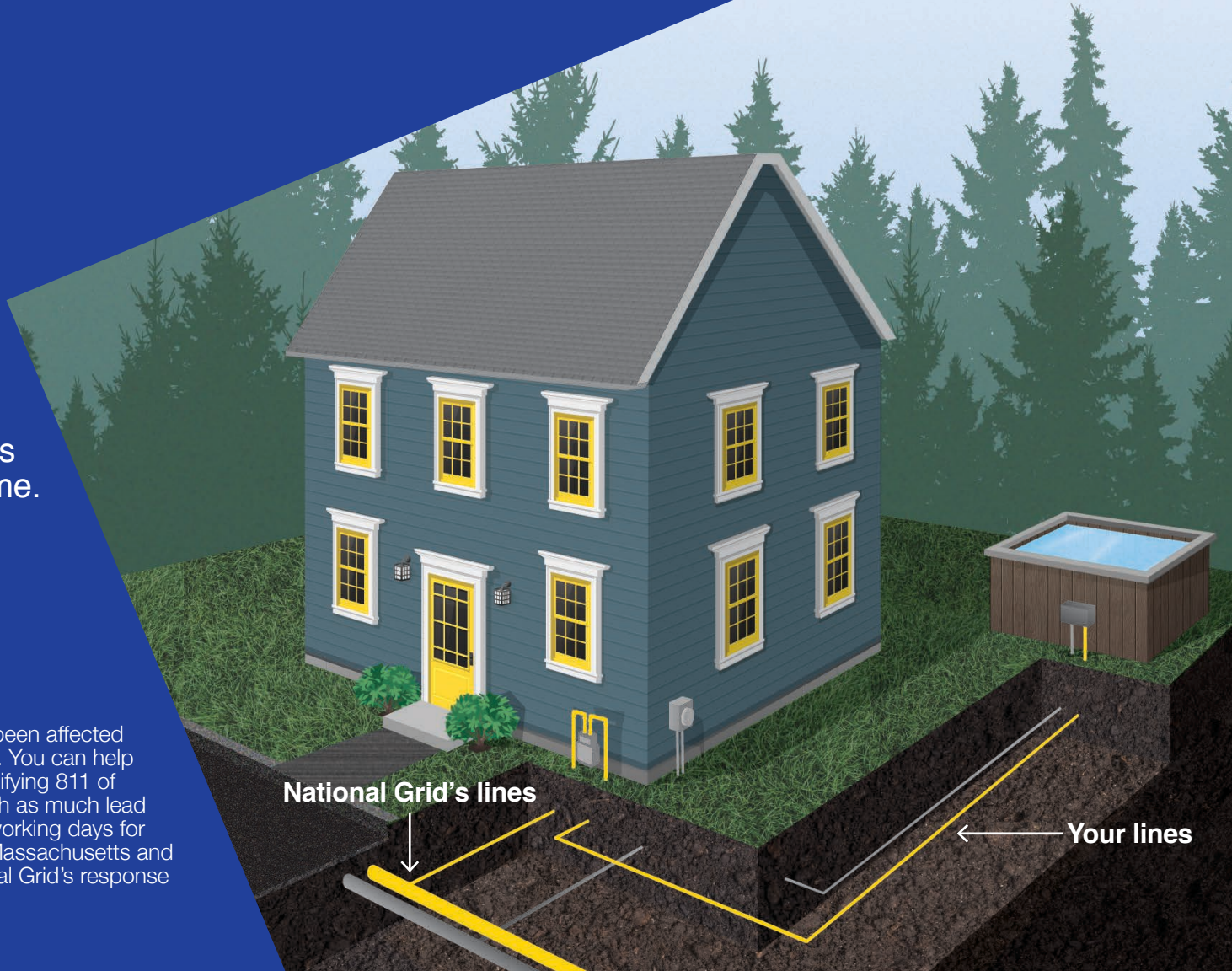
Dig safely at home this fall

Beware of buried natural gas lines connecting to your home. Notify 811 before you dig.

Smell Gas. Act Fast.



Everyone's resources have been affected by the COVID-19 pandemic. You can help prevent locate delays by notifying 811 of your planned excavation with as much lead time as possible: up to 10 working days for excavations in New York and 30 days in Massachusetts and Rhode Island. To learn more about National Grid's response to COVID-19, visit [ngridsafety.com](https://www.ngridsafety.com).





Dig safely to prevent dangerous gas leaks

Know what's **below.**
811 before you dig.

We're all doing more around the house these days. To ensure even small digging projects are done safely, state law requires you to notify 811 before you dig. The free 811 service will arrange to mark natural gas pipelines and other buried utility lines, so excavation can occur a safe distance from them. Underground utilities may be anywhere on your property, so whether your project is big or little, be sure to follow these five steps for safe excavation.

Five steps for safe excavation

1. **Pre-mark your dig area** with white paint, flags and/or stakes.
2. **Call 811 or make an online request** well in advance of digging:
 - **Massachusetts and Rhode Island:**
811 or 1-888-DIG-SAFE (344-7233) | digsafe.com
 - **Metro New York, Long Island and the Rockaways:**
811 or 1-800-272-4480 | NewYork-811.com
 - **Upstate New York:**
811 or 1-800-962-7962 | digsafelynewyork.com

Remember, National Grid and our locating contractors can only locate the pipelines National Grid owns, which are the facilities up to and including the gas meter. The 811 service does not arrange to mark private gas lines beyond the meter (which may be present to serve outbuildings or other facilities on your property). Locating them is your responsibility. Contact 811 for more information.

3. **Wait the required time for utilities to locate and mark their lines:**
 - Massachusetts and Rhode Island: **At least 72 hours** excluding weekends and legal holidays.
 - New York: **At least two full working days** excluding the date of your request, weekends and legal holidays.
4. **Respect** the marks and maintain them while digging.
5. **Dig with care** and follow hand-excavating rules.

Visit nationalgridus.com and connect with us on    

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