



# The Pipeline Safety Pulse

## Leading the way with safety



An integral part of our culture at National Grid is set by our values: Every day we do the right thing, find a better way and make it happen. We don't just "check the box" to comply with pipeline safety regulations, we strive to deliver Compliance Excellence. This focus is achieving our goal of reducing risk, improving pipeline safety and enhancing our safety culture.

We all play a role in pipeline safety and have a shared responsibility for the safety of our networks, employees and communities. This safety commitment drives company goals and objectives while prioritizing focus areas, providing resources and reinforcing values that create a climate in which continuous improvement is fostered and a positive safety culture can thrive.

I am pleased to spotlight some of our key stakeholder engagement initiatives in this newsletter, and I look forward to our continued partnership in promoting a culture of safety within our company and the communities we serve.

Sincerely,

Mark Prewitt  
Vice President, Pipeline Safety & Compliance  
National Grid

## Working smarter



### Living our safety culture

National Grid's Gas Business Pipeline Safety Management System (PSMS) API RP1173 is a structured framework designed to enhance Gas Business processes and procedures for the purpose of reducing and eliminating pipeline safety incidents. The PSMS is based on the Plan-Do-Check-Act model which National Grid utilizes to add more rigor to Gas Business processes. It is fully aligned with our Purpose, Vision and Values.

At National Grid we know that our safety performance depends upon the strength of our safety culture. That culture is grounded in the collective set of attitudes, values, norms, beliefs, and practices that employees and contractors share about risk and safety.

National Grid's employees and contractors exhibit the following attributes, which are the heart of our safety culture:

- We embrace personal, public and asset safety.
- We believe in making a step change in safety and compliance.
- We set high standards and then work to exceed our expectations.
- We have a shared vision that safe operations are not only desirable, but achievable.
- We collaborate on ways to make the work and asset operations incident free.
- We aren't afraid to speak up when an unsafe condition or operations exists – if we see something, we say something!
- We encourage reporting of issues, assurance of timely response and celebration of successes.
- We take personal ownership in the safety of our assets.
- We consider ways to identify and reduce risk.
- We reinforce positive behaviors in others.



## Company news



### Is National Grid serious about inclusion and diversity? Yes!

If you haven't taken the time to learn about our Inclusion and Diversity vision, do it now at [nationalgrid.com/careers/inclusion-and-diversity](https://nationalgrid.com/careers/inclusion-and-diversity). Today, every business that hopes to be successful understands that it must embrace and manage diversity. The workforce of the future will be 50% women and far more ethnically diverse than it is currently.

In order to attract a diverse workforce, we need to make a concerted effort to remove any barriers to employee success and satisfaction with our organization. We must cultivate an inclusive environment, where every employee feels included and valued. When that happens, we will find that we all enjoy a better working environment.

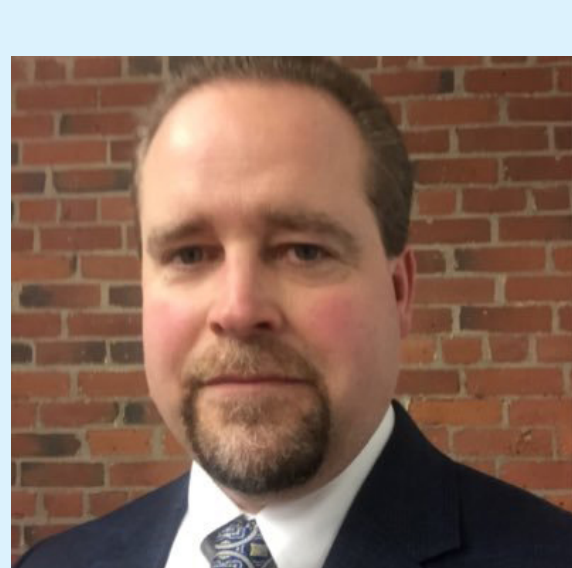
We are each "diverse" in some fashion, and we are each responsible for Inclusion and Diversity at National Grid. If we all work inclusively and respect each other, we will all achieve our working potential no matter our background.

## Organizational update



**Name:** Jeff O'Brien  
**Job title:** Director, Gas Pipeline Safety Management Programs

Jeff joined the Gas Pipeline Safety and Compliance team effective August 1, 2020 as Director of Pipeline Safety Management Programs. He joined National Grid in 2007 and held various roles within Gas Field Operations including Damage Prevention, Maintenance and Construction and CMS. Prior to joining National Grid, Jeff worked for 12 years as a Damage Prevention professional in the utility locating industry and held the position of Vice-Chair on the Dig Safe System Inc. Executive Committee in New England.



**Process Safety and Pipeline Safety together promote a holistic approach to risk mitigation. Failure to incorporate both into your Pipeline Safety Management System increases risk.**



## Process and pipeline safety



National Grid invests heavily in maintaining the integrity of our networks, from planning to installation, from operation to maintenance, and to final decommissioning.

But this is only half the story.

Following our "see something, do something" philosophy, we actively ask all stakeholders

– employees, vendors, customers and non-customers – to remain fully engaged with the safety of National Grid's networks. This blend of internal and external awareness through stakeholder engagement and a commitment to both process and pipeline safety helps mitigate risk and assures reliability.

## Employee spotlight



Every quarter, the Pipeline Safety Pulse will feature an article about an employee that you nominate for the Employee Spotlight. Nominate an employee or coworker who embodies National Grid values and The Pulse will put them in the spotlight for some well-deserved recognition. Email contact information for your nomination and why you believe they are deserving of recognition to Lead Communications Specialist Lisa Callahan at [lisa.callahan@nationalgrid.com](mailto:lisa.callahan@nationalgrid.com).

**At National Grid, we constantly refine and improve our efforts to keep our customers, communities and employees safe. That's our commitment to you.**



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