

nationalgrid

Natural gas leaks happen.

Do you know how to control them?

Learn which types of gas valves you may operate,
and which to leave to National Grid personnel.

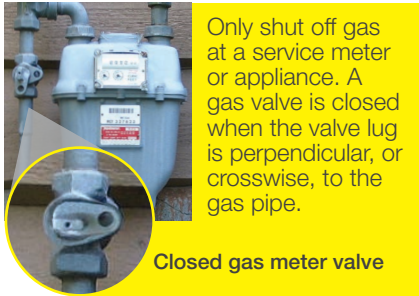


You may control a gas leak by shutting off a gas service meter or appliance.

First responders who have been trained in valve operation may shut the valve located on an appliance supply line or on the piping before a gas service meter.

- **If you shut off a gas service meter, leave it off.** Once a service valve is closed, only National Grid may re-open it.
- **Inform National Grid of the precise address and location of any gas valve you have closed.** This information is critical for system safety and service restoration.
- **NEVER attempt to shut off gas at station valves, underground pipeline valves* or relief vents.** Only National Grid personnel may operate these facilities.

*In some parts of National Grid's operating area, fire departments have been provided specific tools and training for closing curb valves on service laterals. Only those personnel so trained and equipped may shut curb valves.



Sign up for more gas incident response tips

Visit firstresponder.ngridsafety.com/sign-up-for-newsletters to sign up for our email series, *Tips of the Trade*.

If you suspect a natural gas leak, call **911** and **National Grid** immediately.

Massachusetts	911 and 1-800-233-5325
New York	
Long Island and the Rockaways	911 and 1-800-490-0045
Metro NY	911 and 1-718-643-4050
Upstate NY	911 and 1-800-892-2345
Rhode Island	911 and 1-800-640-1595



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