

First Responder Utility Safety Training Program



The training is free. In an emergency, it could be priceless.

Whether your team is responding to a fire, accident, crime code or medical emergency, ensuring public safety is the first order of business.

National Grid's First Responder Utility Safety Training is a free, self-paced training program. It makes sure that you – and everyone you ride with – can quickly, safely and confidently deal with any natural gas or other utility-related hazard you might encounter.

Complete your coursework today and earn a certificate to satisfy department in-service training requirements.

Sign in

Be prepared. Complete your FREE e-Learning today at firstresponder.ngridsafety.com.



“National Grid’s utility safety training is a great course and ideal for first responders like me. I appreciate National Grid’s commitment to safety and for offering this valuable training program.”

Mike Daniels, Firefighter/Paramedic
Westborough Fire Department,
Massachusetts

To report emergencies, call **911** and **National Grid** immediately.



Know what's below.
811 before you dig.

In case of gas emergencies:

Long Island and the Rockaways:
911 and 1-800-490-0045

Metro New York:
911 and 1-718-643-4050

Upstate New York:
911 and 1-800-892-2345

Massachusetts:
911 and 1-800-233-5325

Rhode Island:
911 and 1-800-640-1595

In case of electric emergencies:

Upstate New York:
911 and 1-800-867-5222

Massachusetts:
911 and 1-800-465-1212

Rhode Island:
911 and 1-800-465-1212

IMPORTANT TERMS AND CONDITIONS – PLEASE READ PRIOR TO USE.