

First Responder Utility Safety Training Program



Real-world, user-friendly training that can save precious minutes – and lives.

The thorough, no-nonsense curriculum was designed with the help of experienced fire chiefs, safety experts and first response instructors.

Take advantage of this fully remote learning opportunity. The course is modular, and can be done a step at a time, as your busy schedule permits.

Get started today!

1. **Register at firstresponder.ngridsafety.com.** Once you create your user ID and password, you'll be able to access all the e-learning modules and resources.
2. **Complete the course at your own pace, on your own schedule.** Begin your utility safety training, one module at a time.

[Register now](#)

Be prepared. Complete your FREE e-Learning today at firstresponder.ngridsafety.com.



“This program represents a strong commitment by National Grid to provide critical information to first responders. The website is an interactive resource that equips first responders with electric and natural gas safety information that can make a real difference on the incident scene.”

Brian P. Duggan
 Veteran commander, Northampton and Northborough Fire Departments, Massachusetts

To report emergencies, call **911** and **National Grid** immediately.



Know what's below. 811 before you dig.

In case of gas emergencies:

- Long Island and the Rockaways: **911 and 1-800-490-0045**
- Metro New York: **911 and 1-718-643-4050**
- Upstate New York: **911 and 1-800-892-2345**
- Massachusetts: **911 and 1-800-233-5325**
- Rhode Island: **911 and 1-800-640-1595**

In case of electric emergencies:

- Upstate New York: **911 and 1-800-867-5222**
- Massachusetts: **911 and 1-800-465-1212**
- Rhode Island: **911 and 1-800-465-1212**

IMPORTANT TERMS AND CONDITIONS – PLEASE READ PRIOR TO USE.