



First Responder Utility Safety Training Program



Learn how to safely manage natural gas and electrical emergencies.

Whether natural gas or electricity is the source of an emergency or a contributing factor, you'll want to be prepared. It's important to know basic facility characteristics as well as specific response tactics, so that you can safely manage incidents and protect yourself, your team and the public.

Take advantage of this fully remote learning opportunity by finishing your training. Complete all the modules and earn a certificate of completion for your in-service department training requirements.

Sign in

Be prepared. Complete your **FREE** e-learning today at firstresponder.ngridsafety.com.



“National Grid’s utility safety e-learning program is engaging and accessible and the perfect length for first responders. The solar safety curriculum is especially valuable and needed in every community, as more solar power systems are being installed every day.”

Chief James G. McLaughlin
Warwick Fire Department,
Rhode Island

To report emergencies, call **911** and **National Grid** immediately.



Know what's below.
811 before you dig.

In case of gas emergencies:

- Long Island and the Rockaways:
911 and 1-800-490-0045
- Metro New York:
911 and 1-718-643-4050
- Upstate New York:
911 and 1-800-892-2345
- Massachusetts:
911 and 1-800-233-5325
- Rhode Island:
911 and 1-800-640-1595

In case of electric emergencies:

- Upstate New York:
911 and 1-800-867-5222
- Massachusetts:
911 and 1-800-465-1212
- Rhode Island:
911 and 1-800-465-1212

IMPORTANT TERMS AND CONDITIONS – PLEASE READ PRIOR TO USE.

