



# First Responder Utility Safety Training Program



## Training that can save precious minutes – and lives.

The First Responder Utility Safety Training program consists of two courses of study:

**Natural gas safety certification** – Gives you the information you need to safely identify and respond to incidents that involve natural gas pipelines and other natural gas facilities.

**Electrical safety training certification** – Gives you the information you need to safely identify and respond to incidents that involve electric power lines and other facilities.

Be ready by completing your training and taking advantage of this fully remote training program. Complete all the modules and earn a certificate of completion for your in-service department training requirements.

[Sign in](#)

**Be prepared. Complete your FREE e-learning today at [firstresponder.ngridsafety.com](http://firstresponder.ngridsafety.com).**



“National Grid’s first responder e-learning is a valuable resource that emergency responders can utilize to prepare for and respond to utility-related situations they may encounter. The online training is self-paced, well-written, and easy to follow.”

**Robert Peacock,**  
Chief of the Watch Hill Fire Department,  
Training Officer for the Rhode Island Southern  
Firefighters League and instructor with the  
Rhode Island State Fire Academy

To report emergencies, call **911** and **National Grid** immediately.



Know what's below.  
**811** before you dig.

In case of gas emergencies:

Long Island and the Rockaways:  
**911 and 1-800-490-0045**

Metro New York:  
**911 and 1-718-643-4050**

Upstate New York:  
**911 and 1-800-892-2345**

Massachusetts:  
**911 and 1-800-233-5325**

Rhode Island:  
**911 and 1-800-640-1595**

In case of electric emergencies:

Upstate New York:  
**911 and 1-800-867-5222**

Massachusetts:  
**911 and 1-800-465-1212**

Rhode Island:  
**911 and 1-800-465-1212**

**IMPORTANT TERMS AND  
CONDITIONS – PLEASE  
READ PRIOR TO USE.**

