

January 2020

To: Elected Officials and Offices of Emergency Management of areas served by National Grid gas operations

Re: Title 16 NYCRR 255.803 and 259.5
Filing of Names of Responsible Company Officials

Dear Sir/Madam:

At National Grid, we don't just talk about the importance of safety – it's embedded in our culture. We are constantly refining and improving our efforts to keep our customers, communities, and employees safe. We want public and emergency officials to be prepared for any incident involving natural gas or natural gas pipelines. That is why we created the enclosed list of responsible National Grid representatives who you may contact in the event of a gas emergency.

National Grid offers a range of additional resources for individuals and organizations in our communities. This includes hazard awareness educational resources for school teachers and their students, firefighters and law enforcement, excavators and public officials.

Our publicly available gas emergency call-in numbers remain: **1-800-892-2345** for Upstate New York, **1-800-490-0045** for Long Island and the Rockaways, and **1-718-643-4050** for the rest of our New York City operating area. The list of contacts on the reverse side of this letter does not supersede any unpublished dedicated lines that may have been established for certain organizations. All such numbers remain in effect. If you need further assistance in this matter, please contact us.

Annette Saxman

Annette Saxman
Director – Pipeline Safety Management New York
National Grid

For questions or contact updates, please contact:

Karen Sousa Kalil
Lead Specialist – Stakeholder Engagement
Pipeline Safety Management
National Grid
40 Sylvan Road
Waltham, MA 02451
1-781-907-1593
Karen.Sousa@nationalgrid.com

**For gas emergency service 24 hours a day,
7 days a week, call:**

In Brooklyn, Queens and Staten Island: 911 and 1-718-643-4050

In Nassau, Suffolk and The Rockaways: 911 and 1-800-490-0045

Upstate New York: 911 and 1-800-892-2345

Smell Gas. Act Fast.

811 IMPORTANT NATURAL GAS
SAFETY INFORMATION ENCLOSED.



Know what's below.
811 before you dig.

Visit nationalgridus.com and connect with us on     

#11644



Natural Gas Pipeline Safety

Help us protect the communities you serve.

Please share this brochure with other public officials.

For gas emergency service 24 hours a day, 7 days a week, call:

In Brooklyn, Queens and Staten Island:
911 and 1-718-643-4050

In Nassau, Suffolk and The Rockaways:
911 and 1-800-490-0045

New York 811:
811 and 1-800-272-4480
newyork-811.com

Upstate New York:
911 and 1-800-892-2345

Dig Safely New York:
811 and 1-800-962-7962
digsafelynewyork.com

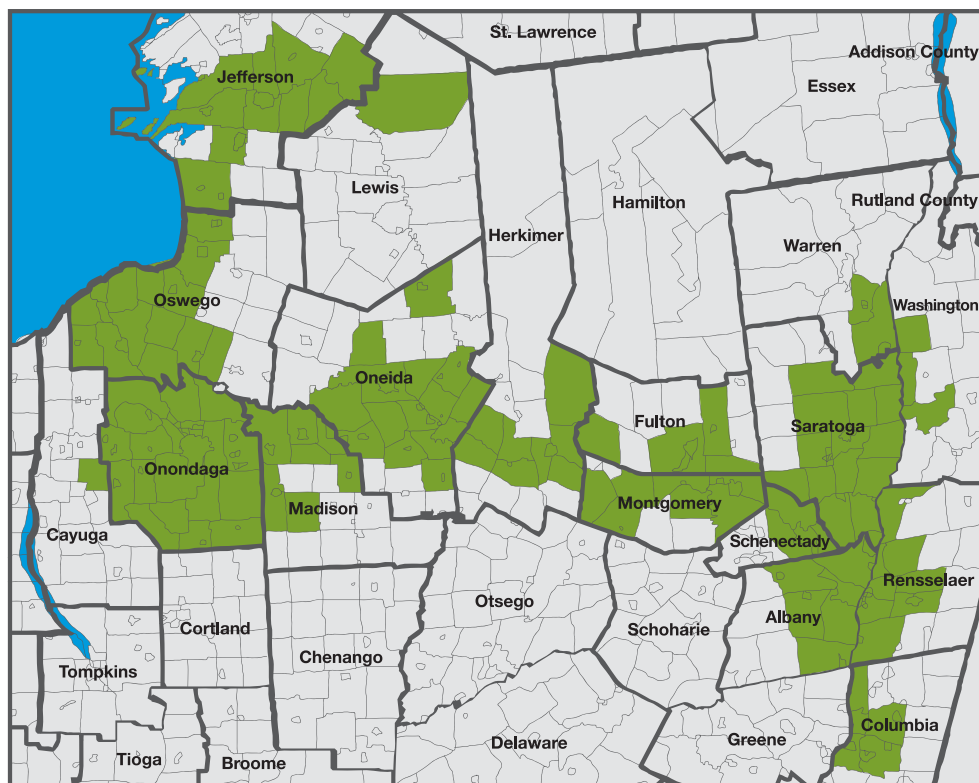
This is an important notice. Please have it translated.

Este é um aviso importante. Queira mandá-lo traduzir.
Este es un aviso importante. Sírvase mandarlo traducir.
Avis important. Veuillez traduire immédiatement.

Questa é un' informazione importante, si prega di tradurla.
ĐÂY LÀ MỘT BÀN THÔNG CÁO QUAN TRỌNG
XIN VUI LÒNG CHO DỊCH LẠI THÔNG CÁO ẤY

Это очень важное сообщение.
Пожалуйста, попросите, чтобы
вам его перевели.

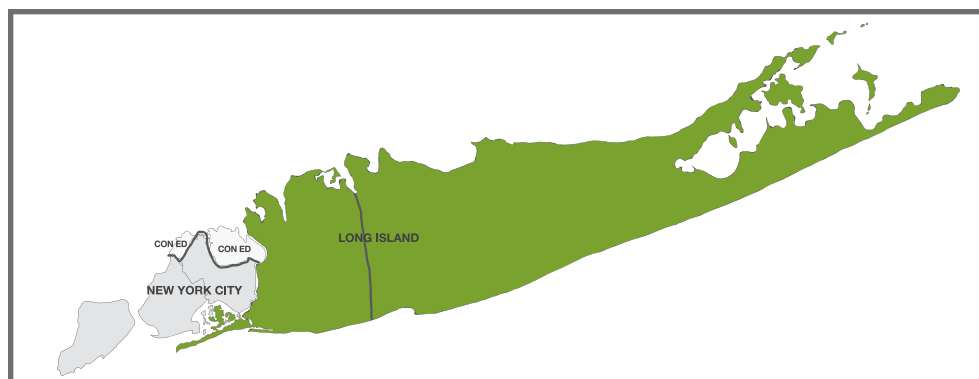
National Grid New York gas service areas



Upstate New York

National Grid operates gas facilities in the highlighted Townships within the following Counties:

Jefferson	Cayuga	Lewis	Madison
Fulton	Warren	Schenectady	Washington
Oswego	Onondaga	Oneida	Herkimer
Montgomery	Saratoga	Albany	Rensselaer



Downstate New York

New York City Operations:
Staten Island, Brooklyn, and Queens (Except the Rockaways and Con Ed Territory)

Long Island Operations:
Nassau, Suffolk, and the Rockaways (5th Ward)

We need your help!

Please help us communicate these important natural gas safety messages to the public:

- **If a gas meter is located inside a home or business, National Grid will need access to the meter and gas service entry to perform mandated inspections.** We are required by federal and state regulations to inspect and maintain our delivery, pressure control and gas metering equipment.
- **Our employees and contractors always carry identification cards.** You may ask to see these cards. Mandated inspections are for your safety and are **FREE** of charge. If you would like additional information on mandated gas work, please visit ngrid.com/pipes to learn more. Or call us at **1-718-643-4050** (New York City), **1-800-930-5003** (Long Island) or **1-518-433-3005** (Upstate New York) if you have any questions.
- **Please keep the area around gas meters clear and free from debris.** Storing boxes or other items near the meter may deny access to the main shutoff valve in the event of an emergency or may interfere with our ability to complete mandated inspections and maintenance.
- **We are required to replace gas meters periodically and may need to shut off the gas service to do so.** When it is time to restore gas service, our employees will need to gain access to the gas meter and appliances.



← Tear off this list for reference

Major gas emergency contacts

Not for leak calls*

This list is intended to provide **additional** contact information, **above and beyond** our numbers for public leak calls*, or the dedicated, unpublished phone lines that may have been established for certain organizations. This list is filed with the New York State Department of Public Service and local municipalities pursuant to Title 16 NYCRR Parts 255 and 259. *Courtesy copies are provided to Offices of Emergency Management.*

National Grid operates natural gas lines and facilities in Upstate New York and New York City/Long Island, in the areas highlighted on the Upstate and Downstate New York maps included in this mailing.

ATTENTION: If you need additional assistance, we recommend **first** calling the local National Grid Gas Dispatch Center noted below. Dispatch Centers are manned 24/7. They can provide the fastest response, and can direct your call to the most appropriate party at National Grid.

Gas Emergency Dispatch – available 24/7	Upstate 1-315-460-2001	NYC 1-718-403-2920	Long Island 1-631-861-2850
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Dispatch & Scheduling	LI	NYC	Strategic Communications
<p>Upstate Manager, Bryan Patterson Bryan.Patterson@nationalgrid.com 7437 Henry Clay Blvd Liverpool, NY 13088 1-315-460-2635 1-315-657-1150 (cell)</p> <p>LI Manager, Kim Gehm Kim.Gehm@nationalgrid.com 25 Hub Drive, Melville, NY 11747 1-632-861-2852 1-631-332-8582 (cell)</p> <p>NYC Manager, Christopher McGovern Christopher.McGovern@nationalgrid.com One MetroTech Ctr Brooklyn, NY 11201 1-718-403-3347 1-917-299-3042 (cell)</p> <p>All Director, Philip Rodriguez 200 Gulf Ave Staten Island, NY 10303 1-718-982-7422 1-917-295-0470 (cell)</p> <p>VP, Caroline Hon 40 Sylvan Road Waltham, MA 02451 1-781-907-3381</p>	<p>Director, Brian Varga Brian.Varga@nationalgrid.com 25 Hub Drive, Melville, NY 11747 1-631-755-4855 1-917-731-7925 (cell)</p> <p>All NY Director: Programs, David Lammon David.Lammon@nationalgrid.com 235 Oakwood Ave, Troy, NY 12182 1-518-270-3401 1-518-466-0258 (cell)</p> <p>Director: I&R, David Zielinski David.Zielinski@nationalgrid.com 1125 Broadway, Albany, NY 12204 1-518-433-3649 1-518-496-9711 (cell)</p> <p>VP, Timothy Graham Timothy.Graham2@nationalgrid.com 300 Erie Blvd West West Syracuse, NY 13202 1-315-460-7076 1-315-243-8198 (cell)</p>	<p>Director, Eileen Cifone Eileen.Cifone@nationalgrid.com One MetroTech Ctr Brooklyn, NY 11201 1-718-403-2537 1-917-885-4193 (cell)</p> <p>Upstate Director, Kerry Burns Kerry.Burns@nationalgrid.com 300 Erie Blvd West, Syracuse, NY 13202 1-315-428-5202 1-315-428-3151 (Upstate after hrs)</p> <p>LI & NYC Director, Brian Demarest Brian.Demarest@nationalgrid.com 175 Old Country Road Hicksville, NY 11801 1-516-545-4463 1-516-545-5052 (LI after hrs) 1-718-403-2503 (NYC after hrs)</p>	<p>Upstate – East Director, Laura Poltynski Laura.Poltynski@nationalgrid.com 1125 Broadway, Albany, NY 12204 1-518-433-3680 1-518-744-3680 (cell)</p> <p>Upstate – Central Director, Alberto Bianchetti Alberto.Bianchetti@nationalgrid.com 7496 Round Pond Road North Syracuse, NY 13212 1-315-452-7777 1-315-592-8782 (cell)</p> <p>LI & NYC Director, Keith Rooney Keith.Rooney@nationalgrid.com One MetroTech Ctr Brooklyn, NY 11201 1-631-861-2816 1-516-250-0100 (cell)</p> <p>LI – Suffolk County Principal, Belinda Pagdanganan Belinda.Pagdanganan@nationalgrid.com 1 Orinoco Drive Brightwaters, NY 11718 1-631-260-7414 1-516-287-6145 (cell)</p> <p>LI – Nassau County Manager – Government Relations Brian Sapp Brian.Sapp@nationalgrid.com 25 Hub Drive, Melville, NY 11747 1-516-434-9474 (cell)</p>
Field Operations – NY	LI & NYC	LI & NYC	Engineering
<p>Upstate – East Director, Brian Sano Brian.Sano@nationalgrid.com 1125 Broadway, Albany, NY 12204 1-518-433-3085 1-518-470-3255 (cell)</p> <p>Upstate – West Director, Andrea Pustulka Andrea.Pustulka@nationalgrid.com 144 Kensington Ave Buffalo, NY 14214 1-716-831-7412 1-716-200-9456 (cell)</p> <p>NYC Director, Aaron Choo Aaron.Choon@nationalgrid.com One MetroTech Ctr Brooklyn, NY 11201 1-718-963-5528 1-917-731-5879 (cell)</p> <p>UNY – Central Director, Holly Oyer Holly.Oyer@nationalgrid.com 7496 Round Pond Road North Syracuse, NY 13212 1-315-452-7515 1-315-427-5954 (cell)</p>	<p>NY Director, Robert Houston robert.houston@nationalgrid.com 287 Maspeth Ave Brooklyn, NY 11211 and 605 Union Ave, Holtsville, NY 11742 1-631-471-1658 1-516-924-1489 (cell)</p> <p>Director, Thomas Smith tsmith3@nationalgrid.com 25 Hub Drive, Melville, NY 11747 1-631-755-4790 1-917-578-9634 (cell)</p>	<p>VP, Janisse Quinones Janisse.Quinones@nationalgrid.com 40 Sylvan Rd, Waltham, MA 02451 1-781-227-5479 (cell)</p>	<p>All NY VP, Janisse Quinones Janisse.Quinones@nationalgrid.com 40 Sylvan Rd, Waltham, MA 02451 1-781-227-5479 (cell)</p>

Updated January 15, 2020

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***Public numbers for gas emergencies and leak calls:**
NYC:
911 and 1-718-643-4050
Long Island:
911 and 1-800-490-0045
Upstate New York:
911 and 1-800-892-2345