

# If the RMD gas alarm sounds, respond immediately!

Don't assume it's a false alarm.



- **Assume there's a dangerous natural gas leak.** Leave the area quickly, taking everyone with you.
- Do **NOT** use the telephone or any electrical appliances including light switches, garage door openers, doorbells, radios, TVs or cell phones. A spark from any of these sources could ignite the gas, causing a fire or explosion.
- Do **NOT** assume someone else will report the leak.
- From a safe location, dial **911** and call National Grid's gas emergency number at **1-800-892-2345**. Provide the exact location, including cross streets, and inform the dispatcher of any recent sewer construction or digging activities nearby.
- Do **NOT** go back inside your home or building until National Grid personnel say it is safe to return.
- **Never disconnect your RMD** to silence an alarm. The alarm will turn off automatically when it senses that natural gas concentration in the air has fallen below the danger level.

*Your RMD also serves as a carbon monoxide (CO) detector. Please see your user's manual for information on CO detection and alarm features.*

## Help prevent natural gas leaks

**Never depend on your RMD** as a substitute for proper equipment installation, use and maintenance.

Have all gas appliances installed, serviced and annually inspected by licensed or qualified professionals. Read and follow the manufacturer's instructions for operating your gas equipment.



**Know what's below.  
811 before you dig.**

## Protect natural gas pipelines in your area

Notify 811 before you dig, and insist that any contractors who work for you do the same. The free 811 service will arrange for the marking of nearby natural gas pipelines and other buried utility lines so excavation can occur a safe distance away from them. Gas pipelines are marked with yellow flags or paint.

State law requires you to notify 811 **at least two full working days** before any excavation starts, excluding the day of notification, weekends and legal holidays. Call Dig Safely New York at **811** or **1-800-962-7962**, or use the online request system at **[digsafelynewyork.com](http://digsafelynewyork.com)**.

## Smell Gas. Act Fast.

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# Your new methane detector

protects your family with early warning for natural gas leaks



### Inside:

- How an RMD protects you
- Natural gas leak response tips
- Help prevent natural gas leaks

**nationalgrid**

# Thank you for participating in National Grid's Residential Methane Detector (RMD) program.



**Scratch this flame** with a coin or your fingernail to release the distinctive odor of a natural gas leak. Teach everyone in your home how to recognize this odor.

**This device provides early warning** of leaking natural gas inside your home. Your experience with this technology will help us improve natural gas safety in your community.

If the RMD detects a critical level of natural gas in your home, **a blue light flashes and a loud alarm beeps**. Please refer to your user's manual for specific natural gas alarm characteristics.

## Natural gas leaks can be hazardous

Natural gas is delivered safely and efficiently to our homes for cooking, heating, water heating and other household uses. But on rare occasions, natural gas may leak from home appliances, equipment, piping connections or underground pipelines. If natural gas accumulates indoors and is ignited by a flame or spark, a deadly fire or explosion may result.

## How an RMD protects your family



Natural gas is colorless and odorless. A distinctive, pungent odor, similar to rotten eggs, is added to natural gas so that people will recognize it quickly. However, this odor may fade or be masked by other smells, so relying on your nose is not a sure way to detect a gas leak.

Natural gas consists primarily of methane. The RMD constantly measures the concentration of methane in the air, and sounds an alarm to alert you before dangerous, flammable levels are reached.



## User tips

- Plug your alarm into an outlet where it will receive continuous electrical power. The battery is meant for emergency backup only.
- Choose an outlet where the unit cannot be accidentally unplugged or switched off by children.
- Do not plug your alarm into an outlet controlled by a dimmer, a switch or a ground fault circuit interrupter (GFCI).
- Leave your alarm plugged in year-round.

## If you have children in your home

- Keep small children away from the unit and do not let them play with it.
- Teach children to never unplug the unit.
- Explain to children what the different lights and alarm sounds mean.
- Teach children to leave the home immediately and tell a trusted adult if the unit begins to flash or beep.

## Test the device weekly

Test your RMD once a week by pressing and holding the "Test" button. Your user's manual explains the light and sound patterns that indicate whether the detector and alarm functions are working properly, and how to tell if a new battery is required.

**If the alarm ever fails to test correctly, contact the manufacturer for a replacement immediately. Please see your user's manual for comprehensive installation, maintenance and testing instructions.**

This is an important notice. Please have it translated.

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Questa é un' informazione importante, si prega di tradurla.

ĐÂY LÀ MỘT BẢN THÔNG CÁO QUAN TRỌNG  
 XIN VUI LÒNG CHO DỊCH LẠI THÔNG CÁO ẤY

Это очень важное сообщение.  
 Пожалуйста, попросите, чтобы  
 вам его перевели.