

Training that can save precious minutes - and lives.

Keep yourself, your team and the public safe. Register and start your online training today at: firstresponder.ngridsafety.com.



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National Grid's first responder e-learning is a valuable resource that emergency responders can utilize to prepare for and respond to utility-related situations they may encounter. The online training is self-paced, well-written, and easy to follow.

Robert Peacock

Chief of the Watch Hill Fire Department, Training Officer for the Rhode Island Southern Firefighters League and instructor with the Rhode Island State Fire Academy



To report emergencies, call 911 and National Grid immediately.

Gas emergencies:

 Massachusetts
 911 and 1-800-233-5325

 Rhode Island
 911 and 1-800-640-1595

 New York

Long Island and

the Rockaways: 911 and 1-800-490-0045

Metro NY: 911 and 1-718-643-4050

Upstate NY: 911 and 1-800-892-2345

Electric emergencies:

New England 911 and 1-800-465-1212
Upstate New York 911 and 1-800-867-5222

Learn how to safely manage natural gas or other utility-related emergencies.

The modules include basic facility characteristics as well as specific response tactics in responding to a natural gas or electrical incident.

Take advantage of this fully remote learning opportunity. The course is modular, and can be done a step at a time, as your busy schedule permits.

Get started today!

1. Register at

firstresponder.ngridsafety.com. Once you create your user ID and password, you'll be able to access all the e-learning modules and resources.

2. Complete the course at your own pace, on your own schedule. Begin your utility safety training, one module at a time.

