

First Responder Utility Safety Training Program



Teamwork. Trust. Training.

Whether you're responding to a fire, accident, crime code, or wind and water damage, your crew and your community are counting on you. Knowing how to deal with utility-related hazards is an important part of the job.

National Grid's First Responder Utility Safety Training is a no-charge, self-paced learning program. It makes sure that you, and everyone you ride with, can quickly, safely and confidently handle any natural gas or electrical-related hazard you might encounter.

Be ready by completing your training and taking advantage of this fully remote training program. Successfully complete all the modules to earn a personalized Certificate of Completion, which may satisfy additional training hours required by your department.

Sign in

Be prepared. Complete your FREE e-Learning today at firstresponder.ngridsafety.com.



“National Grid’s utility safety training is a great course and ideal for first responders like me. I appreciate National Grid’s commitment to safety and for offering this valuable training program.”

Mike Daniels, Firefighter/Paramedic
Westborough Fire Department

To report emergencies, call **911** and **National Grid** immediately.

In case of gas emergencies:

In case of electric emergencies:



Know what's below.
811 before you dig.

Long Island and the Rockaways:
911 and 1-800-490-0045

Metro New York:
911 and 1-718-643-4050

Upstate New York:
911 and 1-800-892-2345

Massachusetts:
911 and 1-800-233-5325

Rhode Island:
911 and 1-800-640-1595

Upstate New York:
911 and 1-800-867-5222

Massachusetts:
911 and 1-800-465-1212

Rhode Island:
911 and 1-800-465-1212

IMPORTANT TERMS AND CONDITIONS – PLEASE READ PRIOR TO USE.