



Important update:

First Responder Utility Safety Training Program



Training that can save precious minutes – and lives.

We are committed to serving those who serve our communities by continuously delivering the finest-quality First Responder Utility Safety Training.

You have not fully completed all the modules in the First Responder Utility Safety Training program. Please log in and complete your modules on or before **August 31, 2021**. The e-learning site will be getting upgraded but unfortunately no previous work will be carried over.

Take the time now to successfully complete all the modules to earn a personalized Certificate of Completion, which may satisfy additional training hours required by your department.

[Sign in](#)

Be prepared. Complete your FREE e-learning by August 31, 2021 at firstresponder.ngridsafety.com.



“National Grid’s first responder e-learning is a valuable resource that emergency responders can utilize to prepare for and respond to utility-related situations they may encounter. The online training is self-paced, well-written, and easy to follow.”

Robert Peacock,
Chief of the Watch Hill Fire Department,
Training Officer for the Rhode Island Southern Firefighters League and instructor with the Rhode Island State Fire Academy

To report emergencies, call **911** and **National Grid** immediately.

In case of gas emergencies:

In case of electric emergencies:

Long Island and the Rockaways:
911 and 1-800-490-0045

Upstate New York:
911 and 1-800-867-5222

Metro New York:
911 and 1-718-643-4050

Massachusetts:
911 and 1-800-465-1212

Upstate New York:
911 and 1-800-892-2345

Rhode Island:
911 and 1-800-465-1212

Massachusetts:
911 and 1-800-233-5325

Rhode Island:
911 and 1-800-640-1595

IMPORTANT TERMS AND CONDITIONS – PLEASE READ PRIOR TO USE.



Know what's below.
811 before you dig.

