



**Important update:**

# First Responder Utility Safety Training Program



**This training course is free. In an emergency, it could be priceless.**

We are committed to serving those who serve our communities by continuously delivering the finest-quality First Responder Utility Safety Training.

As of today, you have not fully completed all the First Responder Utility Safety Training program modules. To receive your certificate of completion, you must re-register and complete the training on our new site.

Train to safely and confidently respond to natural gas or electrical-related hazards.

## Get started today!

1. **Register at [firstresponder.ngridsafety.com](https://firstresponder.ngridsafety.com).** Once you create your user ID and password, you'll be able to access all the e-learning modules and resources.
2. **Complete all e-learning modules and receive a certificate of completion** that may serve to satisfy your department's utility safety training requirements.

Register now

**Register today and complete your FREE e-learning at [firstresponder.ngridsafety.com](https://firstresponder.ngridsafety.com).**



“ This job requires continual study and learning to stay on top of every possible situation. National Grid's utility safety training provides the tools and the confidence to keep firefighters and others safe in natural gas and electrical emergencies. ”

**Chief Instructor Robert Hughes**  
Nassau County Fire Service Academy  
Old Beth Page, New York

To report emergencies, call **911** and **National Grid** immediately.



Know what's below.  
**811** before you dig.

In case of gas emergencies:

Long Island and the Rockaways:

**911 and 1-800-490-0045**

Metro New York:

**911 and 1-718-643-4050**

Upstate New York:

**911 and 1-800-892-2345**

Massachusetts:

**911 and 1-800-233-5325**

Rhode Island:

**911 and 1-800-640-1595**

In case of electric emergencies:

Upstate New York:

**911 and 1-800-867-5222**

Massachusetts:

**911 and 1-800-465-1212**

Rhode Island:

**911 and 1-800-465-1212**

**IMPORTANT TERMS AND  
CONDITIONS – PLEASE  
READ PRIOR TO USE.**

