

nationalgrid

Can you find the  
natural gas pipeline  
in this photo?

Smell Gas.  
Act Fast.



Know what's below.  
811 before you dig.



Know what's **below.**  
**811** before you dig.

Of course you can't! That's why you must always notify 811 to have buried utilities marked, and then pothole to verify the precise location and depth of marked lines.

Follow these simple steps to protect underground utilities and prevent costly property damage, injuries and even deaths.

- 1. Always contact your state 811 center before you dig and for the most current requirements.**
- 2. Wait the required time** for buried utilities to be located and marked:
  - 72 hours in Massachusetts and Rhode Island (excluding weekends and legal holidays).
  - Two full working days in New York (excluding the date of your request, weekends and legal holidays).
- 3. Remember** that locate marks are not precisely accurate and never indicate utility depth.
- 4. Do not use mechanical excavation equipment within the "tolerance zone,"** which spans the width of a marked utility plus a specified distance from each indicated outside edge – 18 inches in MA and RI and 24 inches in NY.
- 5. Visually verify the location and depth of a marked utility line** by carefully hand digging test holes (potholes).

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Salisbury, MA 01952

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## Smell Gas. Act Fast.

**National Grid gas emergencies:**

**Massachusetts**  
911 and 1-800-233-5325

**Rhode Island**  
911 and 1-800-640-1595

**New York**  
Long Island and the Rockaways:  
911 and 1-800-490-0045  
Metro NY: 911 and 1-718-643-4050  
Upstate NY: 911 and 1-800-892-2345

Point your phone's camera at or scan this code to visit [ngridssafety.com](https://ngridssafety.com) for additional safe digging information.



Visit [ngridssafety.com](https://ngridssafety.com) and connect with us on    