



# First Responder Utility Safety Training Program



## Anything can happen. Here's how to be ready.

Give your crew the training they need to safely and confidently respond to natural gas or electrical-related hazards. The course is free. In an emergency, it could be priceless.

The course is modular, and can be done a step at a time, as your busy schedule permits.

## Get started today!

1. **Register at [firstresponder.ngridsafety.com](https://firstresponder.ngridsafety.com).** Once you create your user ID and password, you'll be able to access all the e-learning modules and resources.
2. **Complete all e-learning modules and receive a certificate of completion** that may serve to satisfy your department's utility safety training requirements.

Register now

Register today and complete your **FREE** e-learning at [firstresponder.ngridsafety.com](https://firstresponder.ngridsafety.com).



“ Natural gas and electrical safety is an essential part of our training curriculum. National Grid's interactive training website is an outstanding resource for first responders. It not only provides the necessary information; it lays it all out in a concise self-study program that's easy to complete. ”

**Mark W. DiFronzo**  
Fire Chief, Upton Fire-EMS Department  
Upton, Massachusetts

To report emergencies, call **911** and **National Grid** immediately.



Know what's below.  
**811** before you dig.

In case of gas emergencies:

Long Island and the Rockaways:  
**911 and 1-800-490-0045**

Metro New York:  
**911 and 1-718-643-4050**

Upstate New York:  
**911 and 1-800-892-2345**

Massachusetts:  
**911 and 1-800-233-5325**

Rhode Island:  
**911 and 1-800-640-1595**

In case of electric emergencies:

Upstate New York:  
**911 and 1-800-867-5222**

Massachusetts:  
**911 and 1-800-465-1212**

Rhode Island:  
**911 and 1-800-465-1212**

**IMPORTANT TERMS AND  
CONDITIONS – PLEASE  
READ PRIOR TO USE.**

