

Leaving natural gas service connected during demolition and major renovation can cause fires, explosions, injuries or even deaths.

For the safety of our community, direct contractors and property owners to contact National Grid to have natural gas service disconnected before beginning demolition or major renovation projects.





Natural gas service must be disconnected – not just shut off – during demolition and major renovation.

You are our critical partner in protecting lives, property and our community. Direct contractors and property owners planning demolition or significant renovation to:

- 1. Contact National Grid (1-800-930-5003) 30 to 45 business days before beginning work** to get the required application form to have natural gas service disconnected properly and have the meter removed.
- 2. Obtain a Service Line Disconnect Letter*** from National Grid confirming that the gas service disconnect work has been accomplished.
 - For the safety of the community, **National Grid urges all building departments and permit offices to require this letter** confirming that the natural gas service line has been properly disconnected before issuing building permits for demolition or significant renovation projects.
- 3. Contact National Grid (1-800-930-5003) with any questions** about natural gas service when planning demolition or renovation.

*National Grid charges a fee to disconnect a gas service line, obtain the Disconnect Letter and to reconnect service when the work is complete.



Know what's **BELOW.**
811 before you dig.

Urge permit seekers to contact 811 to have buried gas lines marked and to dig safely to avoid damaging them. This will prevent future leaks when service is restored.

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nationalgrid

104 Bridge Road
Salisbury, MA 01952



Smell Gas. Act Fast.

If you suspect a natural gas leak, call 911 and National Grid immediately.

Massachusetts

911 and 1-800-233-5325

Rhode Island

911 and 1-800-640-1595

New York

Long Island and the Rockaways:

911 and 1-800-490-0045

Metro NY: 911 and 1-718-643-4050

Upstate NY: 911 and 1-800-892-2345

Visit ngridssafety.com and connect with us on    