

nationalgrid

104 Bridge Road
Salisbury, MA 01952

**Contact National Grid
for expert guidance.**

When you are planning demolition or significant renovation, only National Grid can answer your questions about your natural gas service. To protect your property and our community, call National Grid's Customer Service Center at **1-800-233-5325**.



**IMPORTANT NATURAL GAS SAFETY
INFORMATION ENCLOSED.**

Visit nagridsafety.com and connect with us on



#13275 – Landlord/Property Mgr

nationalgrid

**Leaving
natural gas
service connected
during demolition
and major renovation
can cause injuries or
even deaths.**

For the safety of your tenants, your property and our community, confirm that natural gas service has been disconnected before beginning demolition or major renovation projects.

Smell Gas. Act Fast.

**In a gas emergency, call 911 and National Grid
24 hours a day, 7 days a week at 1-800-233-5325.
Always call 911 if you suspect a gas leak!**

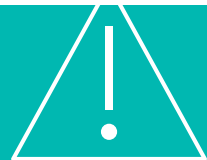


Disconnect natural gas service during demolition and major renovation.



Are you planning structural demolition or significant renovation, including building elevation or addition? Whatever your project, make safety your first priority. It is not safe to leave utilities connected whenever you are undertaking such major projects.

Failing to properly disconnect natural gas service poses a hazard that could result in fire, explosion, and loss of life and property, or at a later date, could lead to damage and undetected gas leaks that also threaten lives.



Assuring that natural gas service has been disconnected before work can safely begin on or around your property is the shared responsibility of everyone involved with your project.

Arrange to disconnect service.

When planning major construction – such as demolition, building elevation or significant renovation – simply shutting off gas service is not enough. National Grid must disconnect the gas service at the property line and remove the meter.

- **Contact National Grid well in advance. Several weeks before work begins** on or around your property, you and/or your contractor should contact National Grid to arrange to properly disconnect your gas service.

Call National Grid's Customer Service Center at **1-800-233-5325** to speak with a representative about the scope of the project and make these arrangements.

Obtain a confirmation letter.

Once the gas service has been disconnected, National Grid will provide a letter confirming this fact. Your local building/permitting department may ask to see this letter before issuing a permit. Your contractor should have a copy of this letter before beginning work.

- Your contractor may apply to have natural gas service disconnected on your behalf, if you provide an affidavit authorizing the work.
- National Grid charges a fee to disconnect an active gas service line and obtain the confirmation letter as well as to reconnect service when the work is complete.



Know what's below.
811 before you dig.

Notify 811 for a safe excavation.

Remember, your contractor must also notify **811** prior to doing any digging on your property, even if the gas service has been properly disconnected. Massachusetts state law requires that all underground utilities on your property are located and marked before excavation can begin and that safe digging practices are followed.

Always contact your state 811 center before digging and for the most current requirements.