

# Protect your community and your workers.

## Use 811.

Accidental contact during excavation is a leading cause of damage to underground gas pipelines. Every year, thousands of these pipeline contacts occur in Upstate New York, threatening lives and property with the risk of gas fires and explosions.

Notifying the 811 center before you dig reduces this risk and helps prevent the hefty fines and repair costs, project delays and service outages that result from pipeline damage.

We are providing this excavation safety card to you as part of National Grid's public safety and damage prevention program. **Please share it with your employees and subcontractors.** Make sure they know the importance of using 811 to maintain public safety on your projects.

**nationalgrid**



This is an important notice. Please have it translated.

Este é um aviso importante. Queira mandá-lo traduzir.  
Este es un aviso importante. Sírvase mandarlo traducir.  
Avis important. Veuillez traduire immédiatement.

Questa é un' informazione importante, si prega di tradurla.  
ĐÂY LÀ MỘT BÀN THÔNG CÁO QUAN TRỌNG  
XIN VUI LÒNG CHO DỊCH LẠI THÔNG CÁO ẤY

Это очень важное сообщение.  
Пожалуйста, попросите, чтобы  
вам его перевели.



Know what's below.  
811 before you dig.

## 811 before you dig – It's the law!

Dial 811 or use the location request system at [digsafelynewyork.com](https://digsafelynewyork.com)

Contact the 811 center prior to digging on public or private property. This free service will arrange for marking of buried natural gas lines and other utilities in your dig area so you can work a safe distance away from them. Every digging job requires 811 – even small projects such as planting trees and shrubs.

### Five steps for safe excavation in Upstate New York

- 1. Plan your job**, and pre-mark your dig area with white paint, flags and/or stakes.
- 2. Notify 811** before any excavation starts:
  - Dial **811** or **1-800-962-7962**.
  - Use the location request system at [digsafelynewyork.com](https://digsafelynewyork.com).
- 3. Wait the required time** for utilities to locate and mark their lines before you dig:
  - Wait at least **two full working days**, excluding the date that you notify 811, weekends and legal holidays.
  - Do not dig until lines have been marked or you have been notified the area is clear of utilities.
- 4. Respect the marks** when digging.
- 5. Dig with care**, and follow hand-excavating rules.

**Be alert for any of these gas leak signs:** a distinctive, sulfur-like odor; a hissing, whistling or roaring sound; dirt blowing into the air from a hole in the ground; continuous bubbling in water; dead or dying vegetation (in an otherwise moist area) over or near a pipeline; an exposed pipeline after a fire, flood or other disaster; or a damaged connection to a gas appliance.

**If you contact a natural gas pipeline:** Warn others, leave the area quickly and stay far away until National Grid personnel say it is safe to return. Do NOT use matches, lighters or anything electrical, as a spark could ignite leaking gas. Leave the excavation open. From a safe location, call **911** and **National Grid** immediately. Call us even if there is no visible damage to the pipeline. Report the incident to your supervisor. *Excavators are required by law to call 911 in the event of escaping gas.*

**Smell Gas.  
Act Fast.**

**National Grid gas emergencies:  
Upstate New York**  
911 and 1-800-892-2345

Point your phone's camera at or scan this code to visit [ngridsafety.com](https://ngridsafety.com) for additional safe digging information.

**nationalgrid**

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