



Sewer lines: Seemingly routine work can carry deadly consequences

Important safety tips about the hidden hazards of cross bores

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Grid's safety brochure:
"Beware! Natural gas
pipes may block
sewer lines."

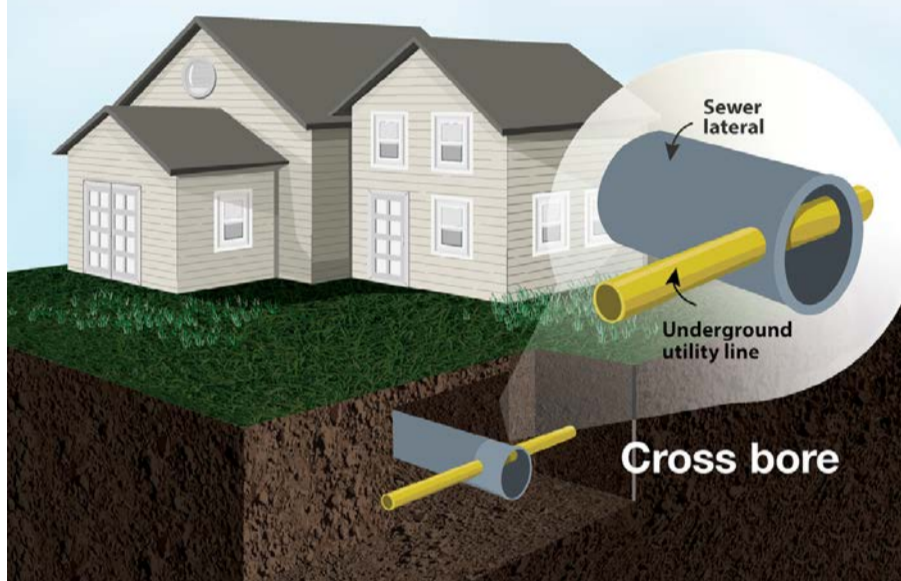
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Learn the risks of sewer line cross bores.

Natural gas pipelines serving homes and businesses in urban and suburban areas are typically installed via trenchless boring methods that cause less disruption than open digging. National Grid currently uses techniques to detect sewer lines during trenchless boring, but some sewer laterals on private property may have gone undetected when natural gas lines were installed in the past. As a result, a gas line may have been bored or pierced directly through a sewer lateral in what is known as a "cross bore."

Pipe configurations and colors vary.



A natural gas line that is bored through a sewer lateral will impede the flow of sewage and eventually lead to a blockage. If you attempt to remove the blockage with mechanical equipment, you risk not only damage to the pipeline but also injury to personnel and damage to property. Gas may leak and travel into nearby sewer lines and buildings, causing a fire and explosion risk.



Protect yourself, fellow workers and the public.

If you suspect a gas pipe is obstructing a sewer line, call National Grid at **1-877-370-5047**. If a gas pipe has caused the blockage, National Grid will remove the pipe and make repairs at no charge.

National Grid takes safety seriously, and we know you do too. As part of our community, your feedback on safety training is important to us. Take this **two-minute survey** so that we can make sure our messaging is important and relevant to you.

[Take survey](#)

Get additional important information online at
crossbore.ngridsafety.com.

To report emergencies, call **911** and National Grid immediately. Always call **911** if you suspect a gas leak!

Smell Gas. Act Fast.



Know what's below.
811 before you dig.

In case of gas emergencies:

Long Island and the Rockaways:
911 and 1-800-490-0045

Metro New York:
911 and 1-718-643-4050

Upstate New York:
911 and 1-800-892-2345

Massachusetts:
911 and 1-800-233-5325

In case of electric emergencies:

Upstate New York:
911 and 1-800-867-5222

Massachusetts:
911 and 1-800-465-1212