

# Use 811 before you dig. It's the law!

**Please share the information on this card with your employees and subcontractors.** Make sure they know the importance of using 811 to maintain public safety on your projects.

nationalgrid



This is an important notice. Please have it translated.

Este é um aviso importante. Queira mandá-lo traduzir.  
Este es un aviso importante. Sírvase mandarlo traducir.  
Avis important. Veuillez traduire immédiatement.

Questa é un' informazione importante, si prega di tradurla.  
ĐÂY LÀ MỘT BẢN THÔNG CÁO QUAN TRỌNG  
XIN VUI LÒNG CHO DỊCH LẠI THÔNG CÁO ẤY

Это очень важное сообщение.  
Пожалуйста, попросите, чтобы  
вам его перевели.

**nationalgrid**

104 Bridge Road  
Salisbury, MA 01952

## Use 811 before you dig. It's the law!

Dial 811 or make an online request at [digsafe.com](https://digsafe.com).

This FREE service will arrange for marking of buried natural gas lines and other utilities so that you can work a safe distance away from them. Every digging project requires 811 – even small or shallow jobs.

### Five steps for safe excavation: Massachusetts

- 1 Plan your job and pre-mark your dig area** with white paint, flags and/or stakes.
- 2 Notify 811** before any excavation starts:
  - Dial **811** or **1-888-DIG-SAFE (344-7233)**.
  - Request a Dig Safe ticket at [digsafe.com](https://digsafe.com).
- 3 Wait the required time** for utilities to locate and mark their lines before you dig:
  - Wait at least **72 hours** excluding weekends and legal holidays.
  - Do not dig until lines have been marked or you have been notified the area is clear of utilities.
- 4 Respect the marks** when digging.
- 5 Dig with care** and follow hand-excavating rules.



**Smell Gas. Act Fast.  
Be the one to call 911.**



For gas emergency service 24 hours a day, 7 days a week, call:

#### Massachusetts

911 and 1-800-233-5325

**Anyone can be the one who calls 911 and reports a potentially dangerous natural gas situation.**



Point your cell phone camera at this QR code for more safety information on [ngridssafety.com](https://ngridssafety.com).

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Always contact your state 811 center before digging and for the most current requirements.

**If you contact a natural gas pipeline:** Warn others, leave the area quickly and stay far away until National Grid personnel say it is safe to return. Do NOT use matches, lighters, cigarettes (including e-cigarettes or vape pens), light switches or anything electrical – not even a phone or garage door opener. Leave the excavation open, and do not try to stop the flow of gas. From a safe location, call **911** and **National Grid** immediately. Call us even if there is no visible damage to the pipeline. Report the incident to your supervisor and also notify 811. *Excavators are required by law to call 911 if gas is escaping.*

Visit [nationalgridus.com](https://nationalgridus.com) and connect with us on    