



First Responder Utility Safety Training Program

A single spark can be one too many.

Make sure you and your team are ready. Get the training you need to safely and confidently eliminate spark hazards around natural gas leaks.

The course is modular, and can be done a step at a time, as your busy schedule permits.

Get started today!

1. Register at firstresponder.ngridsafety.com. Once you create your user ID and password, you'll be able to access all the e-learning modules and resources.
2. Complete all e-learning modules and receive a certificate of completion that may serve to satisfy your department's utility safety training requirements.

Register now

Register today and complete your FREE e-learning at firstresponder.ngridsafety.com.



“National Grid’s utility safety training is a great course and ideal for first responders like me. I appreciate National Grid’s commitment to safety and for offering this valuable training program.”

Mike Daniels
Firefighter/Paramedic
Westborough Fire Department, Massachusetts

To report emergencies, call 911 and National Grid immediately. Always call 911 if you suspect a gas leak!

In case of gas emergencies:

- Long Island and the Rockaways: 911 and 1-800-490-0045
- Metro New York: 911 and 1-718-643-4050
- Upstate New York: 911 and 1-800-892-2345
- Massachusetts: 911 and 1-800-233-5325

In case of electric emergencies:

- Upstate New York: 911 and 1-800-867-5222
- Massachusetts: 911 and 1-800-465-1212

IMPORTANT TERMS AND CONDITIONS – PLEASE READ PRIOR TO USE.



Know what's below.
811 before you dig.