

nationalgrid

Your natural gas leak action plan

Protect your family and your community



How will you know if natural gas is leaking, and what will you do about it?

Most people rely on the distinctive, sulfur-like odor of natural gas as the sure sign of a gas leak. But in some cases, natural gas leaks don't smell at all. Be alert for other gas leak indicators such as hissing, whistling or roaring sounds; dirt blowing into the air from a hole in the ground; continuous bubbling in water; or a damaged connection to a gas appliance.

If you suspect a gas leak, assume there's a danger and take these steps:

- ◆ Warn others and leave the area quickly.
- ◆ **DO NOT** use the telephone or any electrical appliances including light switches, garage door openers, doorbells, radios, TVs or cell phones. A spark from any of these sources could ignite the gas, causing a fire or explosion.
- ◆ From a safe location, call **911** and **National Grid**. Provide the leak location, including cross streets, and let us know if sewer construction or digging activities are going on in the area.
- ◆ **DO NOT** go back inside your home or building until National Grid personnel say it is safe to return.

Smell Gas. Act Fast.

If you suspect a natural gas leak, call **911** and **National Grid** immediately.

Massachusetts.....1-800-233-5325 and 911

New York

Long Island and the Rockaways.....1-800-490-0045 and 911

Metro NY911 and 1-718-643-4050

Upstate NY1-800-892-2345 and 911

Rhode Island.....1-800-640-1595 and 911

Prevent gas leaks

You can help prevent serious gas leaks by digging safely around pipelines in your neighborhood. Our new video shows you how: nagridsafety.com.



Know what's below.
811 before you dig.

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104 Bridge Road
Salisbury, MA 01952

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