nationalgrid

Learn to recognize natural gas leaks

Protect your family and your community



Peel here to release the distinctive odor of a natural gas leak. Teach everyone in your home how to recognize this odor.

Smell Gas. Act Fast.



Don't rely on your nose alone to detect a gas leak



Most people rely on the distinctive, sulfur-like odor of natural gas as the sure sign of a gas leak. But in some cases, natural gas leaks don't smell at all.

So don't rely on your nose alone to detect a leak. Be alert for other gas leak signs, such as hissing, whistling or roaring sounds; dirt blowing into the air from a hole in the ground: continuous bubbling in water; an exposed pipeline after a fire or flood: or a damaged connection to a gas appliance.

If you suspect a gas leak, assume there's a danger and take these steps:

- Warn others and leave the area guickly.
- DO NOT use the telephone or any electrical appliances including light switches, garage door openers, doorbells, radios, TVs or cell phones. A spark from any of these sources could ignite the gas, causing a fire or explosion.
- From a safe location, call 911 and National Grid. Provide the leak location.
- including cross streets, and let us know if sewer construction or digging activities are going on in the area.
- **DO NOT** go back inside your home or building until National Grid personnel sav it is safe to return.

If you suspect a natural gas leak, call 911 and National Grid immediately.
Massachusetts
New York Long Island and the Rockaways 911 and 1-800-490-0045
Metro NY 911 and 1-718-643-4050
Upstate NY 911 and 1-800-892-2345
Rhode Island 911 and 1-800-640-1595

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