



nationalgrid

If you contact a natural gas pipeline, call 911 and National Grid immediately.



If you contact a gas pipeline or suspect a gas leak, warn others, leave the area quickly and stay far away until National Grid personnel say it is safe to return. Do NOT use matches, lighters, cigarettes (including e-cigarettes or vape pens), light switches or anything electrical – not even a phone or garage door opener. Leave the excavation open, and do not try to stop the flow of gas. From a safe location, call 911 and National Grid immediately. Call us even if there is no visible damage to the pipeline. Report the incident to your supervisor. Excavators are required by law to call 911 if gas is escaping.



Failing to provide adequate notice before pile driving can lead to damaged pipelines, natural gas leaks and other hazards.

For the safety of our community, we ask all contractors and subcontractors to notify the 811 service and National Grid about pile-driving projects well in advance.

Visit ngridssafety.com and connect with us on    

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In a gas emergency, call 911 and National Grid 24 hours a day, 7 days a week. Always call 911 if you suspect a gas leak!

In case of gas emergencies:

Massachusetts: 911 and 1-800-233-5325
Long Island and the Rockaways: 911 and 1-800-490-0045
Metro New York: 911 and 1-718-643-4050
Upstate New York: 911 and 1-800-892-2345



Smell Gas. Act Fast. Be the one to call 911.

If you suspect a gas leak, **call 911** and National Grid immediately.



Notify National Grid about your pile-driving project when you request your 811 locate.



National Grid is committed to your safety. We have a longstanding history as a critical partner in protecting lives, property and our community.

To ensure projects proceed safely when planning pile-driving projects:

- Contact 811 to have all buried utility lines located and marked.
- Notify National Grid to protect critical facilities.

If you do not notify 811 and National Grid before beginning work, you risk causing a gas leak that may lead to a catastrophic fire or explosion. We need your help to prevent pipeline damage and reduce the risk of dangerous leaks.



Subcontractors: To ensure a safe excavation, you must independently notify 811 and National Grid to obtain your own locate ticket before beginning work. NEVER assume a blanket ticket or that you are covered by the general contractor's ticket although you may be listed in the remarks section of their notice. Each company digging has to obtain a locate ticket and notify National Grid.

Contractors and subcontractors, follow these critical steps to ensure a safe excavation:



**Know what's below.
811 before you dig.**

- 1 Pre-mark the dig area** to ensure all parties know where the work will occur and locators can more accurately identify affected facilities.
- 2 Contact 811 and National Grid** at least 72 hours before pile driving in Massachusetts (excluding weekends and legal holidays) and at least two full working days before pile driving in New York (excluding the date of your request, weekends and legal holidays).
 - Contact 811 to have all buried utility lines in your dig area located and marked.
 - Notify National Grid so they can identify the location of affected infrastructure and then monitor and protect the facilities from damage.
- 3 Be clear about the scope of the job.** Whether a contractor or subcontractor, request your individual ticket. Clearly explain to 811 and National Grid the type of work you will be doing, the machinery you will be using and the installation technique you will be employing, such as boring, pressing (jacking), vibration or jetting.
- 4 Partner with on-site National Grid personnel to maintain a 15-foot clearance.** National Grid must be on-site if pile driving will occur within 15 feet of high-pressure gas transmission pipelines and other critical facilities. Use this time to communicate with National Grid and to ask questions to keep yourself and the community safe and to prevent any possible damage.
- 5 Anticipate National Grid surveying the worksite.** To ensure the safety of contractors and the community, National Grid will check for leaks both before and after the job.

Always contact your state 811 center before digging and for the most current requirements.

