



First Responder Utility Safety Training Program

Equip your team with knowledge.

Make sure you and your team are ready. Get the free online training you need to safely and confidently manage natural gas or electrical-related emergencies.

The course is modular, and can be done a step at a time, as your busy schedule permits.

Get started today!

1. Register at firstresponder.ngridsafety.com. Once you create your user ID and password, you'll be able to access all the e-learning modules and resources.
2. Complete all e-learning modules and receive a certificate of completion that may serve to satisfy your department's utility safety training requirements.

Register now

Register today and complete your FREE e-learning at firstresponder.ngridsafety.com.



“ This program represents a strong commitment by National Grid to provide critical information to first responders. The website is an interactive resource that equips first responders with electric and natural gas safety information that can make a real difference on the incident scene. ”

Brian P. Duggan

Veteran commander, Northampton and Northborough Fire Departments, Massachusetts

To report emergencies, call **911** and **National Grid** immediately. Always call **911** if you suspect a gas leak!

In case of gas emergencies:

Long Island and the Rockaways:
911 and 1-800-490-0045

Metro New York:
911 and 1-718-643-4050

Upstate New York:
911 and 1-800-892-2345

Massachusetts:
911 and 1-800-233-5325

In case of electric emergencies:

Upstate New York:
911 and 1-800-867-5222

Massachusetts:
911 and 1-800-465-1212

IMPORTANT TERMS AND CONDITIONS – PLEASE READ PRIOR TO USE.



Know what's below.
811 before you dig.