

Respond safely to natural gas emergencies.

Keep this card handy in your vehicle visor or glove box.

nationalgrid

Gas leak signs: A gas leak may have a distinctive, sulfur-like odor (but not always). Other signs may include a hissing, whistling or roaring sound; dirt blowing into the air from a hole in the ground; continuous bubbling in water; dead or dying vegetation (in an otherwise moist area) over or near a pipeline; a damaged connection to a gas appliance; or exposed pipeline after a fire, flood or other disaster.

If you contact a natural gas pipeline:

1. **Leave your equipment behind.** Warn others of the danger, and leave the area quickly. Stay away until utility personnel say it is safe to return.
2. **Do not use matches, lighters or anything electrical – even a phone, garage door opener, or light switch.**
A spark could ignite the gas.
3. **Do not operate underground pipeline valves or attempt to stop the flow of gas.**
Never bury a contacted pipeline.
4. **From a safe location, call 911 and National Grid. Call even if damage appears minor.**
5. **Report the incident to your supervisor.**

Call 911 and National Grid if you suspect a gas leak or if you make ANY contact with a natural gas line, even if you just nick the pipeline or damage its coating.

Smell Gas. Act Fast.

In a gas emergency, call 911 and National Grid 24 hours a day, 7 days a week

Massachusetts: 911 and 1-800-233-5325



**Know what's below.
811 before you dig.**

Have you notified 811 yet?

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Call 811 or make an online request before you start digging. It's the law!

Five steps for safe excavation

1. **Plan your job and pre-mark your dig area** with white paint, flags and/or stakes.
2. **Notify Dig Safe® at least 72 hours (excluding weekends and legal holidays) before you dig.** Call 811, or place an online request at digsafe.com.
3. **Wait the required time** for utilities to locate and mark their lines.
4. **Respect the marks** when digging.
5. **Dig with care** and follow hand-excavating rules.









Locate marks show you only the approximate location of buried utility lines. Before you can safely work near a gas pipeline, you must first hand-dig to expose the line and visually verify its exact location and depth.

- If you cannot locate a marked pipeline, **STOP** digging and contact 811 immediately.

Smell Gas. Act Fast.

American Public Works Association color code for locator marks



 Electric power lines	 Gas, oil or steam	 Communications lines, cables or conduit
 Temporary survey markings	 Potable water	 Reclaimed water, irrigation and slurry lines
 Proposed excavation	 Sewer and drain lines	

If you find an unmarked line, stop digging and call 811 immediately.



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