



First Responder Utility Safety Training Program



When seconds count, training makes the difference.

Make sure you and your team are ready. Get the free online training you need to safely and confidently manage natural gas or electrical-related emergencies.

The course is modular, and can be done a step at a time, as your busy schedule permits.

Get started today!

1. Register at firstresponder.ngridsafety.com. Once you create your user ID and password, you'll be able to access all the e-learning modules and resources.
2. Complete all e-learning modules and receive a certificate of completion that may serve to satisfy your department's utility safety training requirements.

Register now

Register today and complete your **FREE** e-learning at firstresponder.ngridsafety.com.



“ This job requires continual study and learning to stay on top of every possible situation. National Grid’s utility safety training provides the tools and the confidence to keep firefighters and others safe in natural gas and electrical emergencies. ”

Robert Hughes
Chief Instructor, Nassau County Fire Service Academy, Old Bethpage, New York

To report emergencies, **call 911** and **National Grid** immediately. Always **call 911** if you suspect a gas leak!

In case of gas emergencies:

Long Island and the Rockaways:
911 and 1-800-490-0045

Metro New York:
911 and 1-718-643-4050

Upstate New York:
911 and 1-800-892-2345

Massachusetts:
911 and 1-800-233-5325

In case of electric emergencies:

Upstate New York:
911 and 1-800-867-5222

Massachusetts:
911 and 1-800-465-1212

IMPORTANT TERMS AND CONDITIONS – PLEASE READ PRIOR TO USE.



Know what's below.
811 before you dig.