

Pipeline markers mean high-pressure natural gas pipelines are nearby.



**Smell Gas. Act Fast.
Be the one to call 911.**

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Damage to a high-pressure pipeline can cause a natural gas leak that results in a catastrophic fire or explosion. Protect yourself, your crew and your community by following these precautions:

- **Always notify 811 before you dig to have all utility lines in your dig area located and marked.** (This service is free to you.)
 - at least 72 hours in Massachusetts (excluding weekends and legal holidays).
 - at least two full working days in New York (excluding the date of your request, weekends and legal holidays).



Know what's below.
811 before you dig.



Smell Gas. Act Fast. Be the one to call 911.

If you suspect a natural gas leak, call 911 and National Grid immediately.

Massachusetts

911 and 1-800-233-5325

New York

Long Island and the Rockaways:

911 and 1-800-490-0045

Metro New York: 911 and 1-718-643-4050

Upstate New York: 911 and 1-800-892-2345

Always contact your state 811 center before digging and for the most current requirements.

- **Wait the required time in your state before you dig. It's the law!**
- If you are informed that your excavation will come within **15 feet** of a high-pressure natural gas transmission pipeline, **National Grid MUST be on-site during the excavation.**
- **Never use pipeline markers as a substitute for notifying 811.**

Pipeline markers indicate the general location of underground high-pressure gas transmission pipelines and some distribution lines. They are usually freestanding, but they may also be found on utility poles in urban areas. For security reasons, these markers do not show the exact location, depth or number of gas pipelines in the area.

If you contact a natural gas pipeline: Warn others, leave the area quickly and stay far away until National Grid personnel say it is safe to return. Do NOT use matches, lighters, cigarettes (including e-cigarettes or vape pens), light switches or anything electrical – not even a phone or garage door opener. Leave the excavation open, and do not try to stop the flow of gas. From a safe location, call **911** and **National Grid** immediately. Call us even if there is no visible damage to the pipeline. Report the incident to your supervisor and also notify 811. *Excavators are required by law to call 911 if gas is escaping.*

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