

First Responder Utility Safety Training Program



What's that smell? Is it a natural gas leak?

This interactive self-study program starts with the basic properties, characteristics and behaviors of natural gas. Once you're familiar with the basic principles you'll learn about specific response tactics to the most common utility-related incidents.

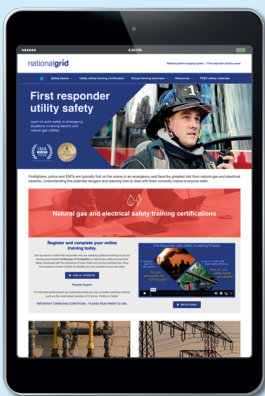
The course is modular, and can be done a step at a time, as your busy schedule permits.

Get started today!

1. **Register at firstresponder.ngridsafety.com.** Once you create your user ID and password, you'll be able to access all the e-learning modules and resources.
2. **Complete all e-learning modules and receive a certificate of completion** that may serve to satisfy your department's utility safety training requirements.

Register now

Register today and complete your **FREE** e-learning at firstresponder.ngridsafety.com.



Comments we've received from local first responders:

“Excellent course. All first responders should take this program. Very comprehensive and easy to understand.”

“Highly informative and has helped me refresh my response to these types of incidents.”

“Very good training. Was able to do this around work and my kids.”

To report emergencies, **call 911** and **National Grid** immediately. Always **call 911** if you suspect a gas leak!

In case of gas emergencies:

Long Island and the Rockaways:
911 and 1-800-490-0045

Metro New York:
911 and 1-718-643-4050

Upstate New York:
911 and 1-800-892-2345

Massachusetts:
911 and 1-800-233-5325

In case of electric emergencies:

Upstate New York:
911 and 1-800-867-5222

Massachusetts:
911 and 1-800-465-1212

IMPORTANT TERMS AND CONDITIONS – PLEASE READ PRIOR TO USE.



Know what's below.
811 before you dig.