



nationalgrid

8/11 is 811 Day.
Always call 811
before digging.

Before you dig, use the 811 service – it's a legal requirement! Call 811 or request a dig ticket online. This free service ensures the marking of buried gas lines and utilities, keeping you safe during work, regardless of project size or depth.

For state-specific tips about scheduling your 811 calls, and to access safe practices, videos, case studies and training tools, visit ngridssafety.com. The website is an excellent resource to train your crew on safe digging around gas pipelines and buried utilities.

Massachusetts:

Call 811 or 1-888-DIG-SAFE
(344-7233) | digsafe.com

Metro New York, Long Island and the Rockaways:

Call 811 or 1-800-272-4480 |
newyork-811.com

Upstate New York:

Call 811 or 1-800-962-7962 |
UDigNY.org

To report emergencies, call **911** and **National Grid** immediately. Always **call 911** if you suspect a gas leak!

Smell Gas. Act Fast.



Know what's **below**.
811 before you dig.

In case of gas emergencies:

Long Island and the Rockaways:
911 and **1-800-490-0045**

Metro New York:
911 and **1-718-643-4050**

Upstate New York:
911 and **1-800-892-2345**

Massachusetts:
911 and **1-800-233-5325**

In case of electric emergencies:

Upstate New York:
911 and **1-800-867-5222**

Massachusetts:
911 and **1-800-465-1212**

