



The Pipeline Safety Pulse

In this issue...

- 1 A message from Walter Fromm
- 2 Compliance Excellence: Strengthening our relationships
- 3 Working safely after storms
- 4 Help us protect National Grid rights-of-way
- 5 Pipeline safety spotlight recognition

A message from Walter Fromm



I hope each of you had a safe and enjoyable summer, spending time with family and friends, and taking that much needed vacation! As we approach the midpoint of FY2024 (and head into fall), it is a great time to reflect on our half-year accomplishments and focus on what we need to do in order to deliver on our collective goals and objectives for the remainder of the year. It has certainly been a busy half-year so far, and you all have accomplished A LOT!

The work that we perform every day as a gas business touches each of the ten API RP 1173 Pipeline SMS elements. Whether it's inspection & maintenance, rehabilitation & repair, upgrades, replacements, emergency response activities, identifying and managing risks, designing in pipeline safety measures and controls, etc., it takes ALL OF US to ensure that our gas assets are safe and fit for purpose.

Lately, we in the Gas Asset Management & Engineering NE organization have been spending quite a bit of time on the "Risk Management" element of API RP 1173 (managing our assets and operations using a risk-based approach), with a particular focus on:

- 1) Taking a risk-based approach to identifying and prioritizing all gas work for the next several years
- 2) Updating our Integrity Management Plans (e.g., DIMP)
- 3) Actively managing our Risk and Controls (and ensuring their effectiveness)

(continued on page 2)

Next





A message from Walter Fromm

(continued from page 1)

4) Working across functions and jurisdictions through our Asset Management SteerCo to improve our Asset Management maturity, especially Risk Management

No matter what job you have in the Gas Business, our collective purpose and responsibility is to ensure that we are managing our gas assets safely and effectively throughout their lifecycle.

Working together to seek out opportunities to improve our processes and practices, to challenge each other to continuously learn, and to implement best practices and new ways of working will help ensure that we are delivering on our purpose and pipeline safety commitments.

THANK YOU for all that you do and for your relentless focus on delivering safe and reliable service to our customers every day!

Walter F. Fromm, P.E.
VP, Gas Asset Management,
Engineering & Complex Project Delivery, New England

Compliance Excellence: Strengthening our relationships

Stakeholder
engagement



Elevating compliance performance involves reshaping behaviors, processes and relationships between the compliance team and colleagues. The Compliance Excellence team's "Roadmap to Compliance Excellence" achieves this by fostering an agile Gas Compliance organization that addresses risks, enhances performance and builds a compliance culture. This roadmap has yielded remarkable results through awareness campaigns, video spotlights and business apps, bolstering relationships and success.

Compliance Excellence is running awareness campaigns in New York and New England. In New York, the slogan "Seeing Around the Corner" highlights anticipation, while in New England, "Doing It Right the First Time" promotes a compliance-centric culture. The video spotlight campaign engages teams across the business, sharing compliance-enhancing practices and reinforcing daily values. The goal is to establish the compliance organization as a valuable partner for all teams, fostering a culture centered around compliance.

Our organization continues to generate these efforts and more, aimed at fortifying relationships within the compliance group and colleagues. This shift will transform our organizational behaviors and culture, propelling gas pipeline compliance from satisfactory performance to unwavering flawless execution.

For additional information or questions, please contact Jen Saner at Jennifer.Saner@nationalgrid.com or Catie Martinez at Catherine.Martinez@nationalgrid.com.





Safety awareness



Working safely after storms

Follow these tips to work safely after storms:

1 Use generators safely: To prevent carbon monoxide (CO) poisoning, only use generators outdoors in open areas and *at least 20 feet away* from doors, windows and vents. NEVER plug a generator into a wall outlet. Power can energize utility lines, making them unsafe for repair crews.



2 Avoid natural gas hazards:

- Make sure vent lines for dryers, water heaters or other gas-fueled equipment are properly connected and have not been blocked or compromised by floodwaters, storm debris, snow or ice.
- Do not operate any gas appliance that has been affected by floodwaters until a qualified professional inspects it and any necessary repairs have been made.

3 Avoid electrical hazards:

- Stay out of flooded basements.
- Do not touch electrical appliances or equipment if you are wet or standing in water.
- If you must work in wet conditions, use tools and extension cords that are suitable for outdoor use, and plug them into ground fault circuit interrupters (GFCIs) for shock protection.
- Avoid walking and driving through floodwaters, as water may hide fallen power lines.



4 Disconnect utilities before major repair work: If the job involves demolition or major repairs or renovation to a structure with active electric or gas service, contact National Grid well in advance of starting work to arrange for the utility lines and meters to be properly disconnected.





Help us protect National Grid rights-of-way

Safety awareness



National Grid's transmission lines transport electricity and natural gas throughout our service area. These high-voltage power lines and high-pressure natural gas pipelines are protected by rights-of-way (ROWs), corridors of land of varying dimensions along each side of the lines.

We always need free and clear access to our ROWs for inspections and maintenance activities so that we can ensure the safe and reliable operation of critical energy lines. Help us protect our access by being aware of our ROWs and knowing the location of gas pipelines in your area.

As you know, damage to our natural gas transmission pipelines can cause dangerous gas leaks that have the potential to ignite or explode. Damage to overhead or underground transmission power lines can lead to extensive power outages, fires, and electric shock injuries or deaths. You can help by being alert to unauthorized activities in our ROWs in your community. Watch for:

✓ **Construction activities or obstructions:**

If you see construction or excavation occurring near a natural gas pipeline marker or our ROW with no utility personnel present, please call us to report it.

✓ **Trees or other vegetation planted within our ROWs:** Trees can grow into power lines and/or interfere with fire safety, facility maintenance and leak detection activities.

✓ **Suspicious activity near a pipeline marker:** If you observe unusual activity that concerns you, call the number on the marker to report it immediately.

You can determine the general location of gas transmission pipelines in your area by registering with the **National Pipeline Mapping System (NPMS)**.





Pipeline safety spotlight recognition

Company news



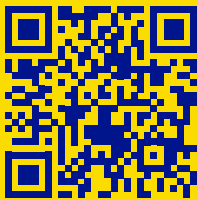
Justin Russell, Service Representative B in Upstate New York

Justin was selected to be in *The Pulse* spotlight because of his damage prevention awareness and quick action. Justin noticed a contractor using heavy equipment to excavate in a roadway with no visible mark outs to indicate the location of underground utilities. He immediately notified his supervisor and asked for the appropriate next steps.

Damage Prevention confirmed there was no record of a mark-out request for the job site. Justin spoke to the contractor and called a safety stop. Damage Prevention arrived on-site to further assess the situation.

Learn more about Justin's good catch (606899) in the National Grid Incident Management System (IMS). Thank you, Justin, for following Code Rule 753 and being aware of your surroundings. Your swift action may have saved lives and protected property.

As a company, we can all do our part in promoting safe digging practices. If you notice someone digging with no mark outs, do not hesitate to call a safety stop and contact Damage Prevention.



Every quarter, *The Pulse* will feature an article about an employee or team that you nominate for the Employee Spotlight. Nominate an employee, coworker or team who embodies National Grid values, and we will put them in the spotlight for some well-deserved recognition. Please complete [The Pulse Spotlight nomination form](#), then email the completed form to Lead Communications Specialist Lisa Callahan at lisa.callahan@nationalgrid.com.



Previous

