



## First Responder Utility Safety Training Program

### Cross bores are accidents waiting to happen.

You won't come across them every day, but when you do, you'll need to know what cross bores are and how to handle them safely.

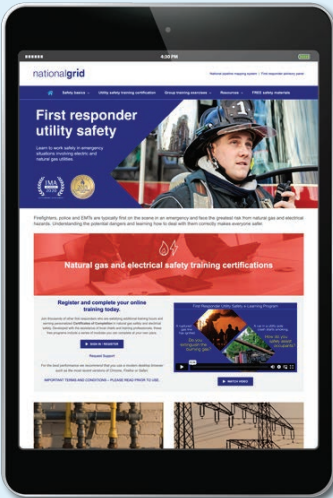
This training program is free, self-paced and designed to teach you how to recognize and respond to potential dangers that arise from utility-related hazards.

### Get started today!

1. Register at [firstresponder.ngridsafety.com](http://firstresponder.ngridsafety.com). Once you create your user ID and password, you'll be able to access all the e-learning modules and resources.
2. Complete all e-learning modules and receive a certificate of completion that may serve to satisfy your department's utility safety training requirements.

Register now

Register today and complete your FREE e-learning at [firstresponder.ngridsafety.com](http://firstresponder.ngridsafety.com).



Comments we've received from local first responders who have taken the course:

- “Great training, should be mandatory in my department.”
- “I thought that these modules were very informative on the natural gas safety procedures and operations.”
- “Very informative, clear and easy to understand... a lot of information.”

To report emergencies, call **911** and National Grid immediately. Always call **911** if you suspect a gas leak!

In case of gas emergencies:

Long Island and the Rockaways:  
**911** and **1-800-490-0045**

Metro New York:  
**911** and **1-718-643-4050**

Upstate New York:  
**911** and **1-800-892-2345**

Massachusetts:  
**911** and **1-800-233-5325**

In case of electric emergencies:

Upstate New York:  
**911** and **1-800-867-5222**

Massachusetts:  
**911** and **1-800-465-1212**

**IMPORTANT TERMS AND CONDITIONS – PLEASE READ PRIOR TO USE.**



Know what's below.  
**811** before you dig.