



## First Responder Utility Safety Training Program

### Learn about cross bores and how to respond to them safely.

You won't come across them every day, but when you do, you'll need to know what cross bores are and how to handle them safely.

This training program is free, self-paced and designed to teach you how to recognize and respond to potential dangers that arise from utility-related hazards.

### Get started today!

1. Register at [firstresponder.ngridsafety.com](https://firstresponder.ngridsafety.com). Once you create your user ID and password, you'll be able to access all the e-learning modules and resources.
2. Complete all e-learning modules and receive a certificate of completion that may serve to satisfy your department's utility safety training requirements.

Register now

Register today and complete your FREE e-learning at [firstresponder.ngridsafety.com](https://firstresponder.ngridsafety.com).



Comments we've received from local first responders who have taken the course:

“The course was well presented, and the subject matter was extremely helpful.”

“I thought that these modules were very informative on the natural gas safety procedures and operations.”

“Extremely helpful and useful information I can use on the job.”

To report emergencies, call **911** and **National Grid** immediately. Always call **911** if you suspect a gas leak!

In case of gas emergencies:

Long Island and the Rockaways:  
911 and 1-800-490-0045

Metro New York:  
911 and 1-718-643-4050

Upstate New York:  
911 and 1-800-892-2345

Massachusetts:  
911 and 1-800-233-5325

In case of electric emergencies:

Upstate New York:  
911 and 1-800-867-5222

Massachusetts:  
911 and 1-800-465-1212

**IMPORTANT TERMS AND CONDITIONS – PLEASE READ PRIOR TO USE.**



Know what's below.  
**811** before you dig.