

January 2024

To: Elected Officials and Offices of Emergency Management of areas served by National Grid gas operations

Re: Title 16 NYCRR 255.803 and 259.5  
Filing of Names of Responsible Company Officials

Dear Sir/Madam:

At National Grid, we don't just talk about the importance of safety – it's embedded in our culture. We are constantly refining and improving our efforts to keep our customers, communities and employees safe. We want public and emergency officials to be prepared for any incident involving natural gas or natural gas pipelines. That is why we created the enclosed list of responsible National Grid representatives who you may contact in the event of a gas emergency.

National Grid offers a range of additional pipeline safety resources for individuals and organizations in our communities. This includes hazard awareness training and educational resources for school teachers and their students, firefighters and law enforcement, excavators and public officials.

Our publicly available gas emergency call-in numbers remain: **1-800-892-2345** for Upstate New York, **1-800-490-0045** for Long Island and the Rockaways, and **1-718-643-4050** for the rest of our New York City operating area. The list of contacts on the reverse side of this letter does not supersede any unpublished dedicated lines that may have been established for certain organizations. All such numbers remain in effect. If you need further assistance in this matter, please contact us.

Annette Saxman

**Annette Saxman**  
Director, Pipeline Safety & Compliance NY  
Pipeline Safety Management  
National Grid

For questions or contact updates, please contact:

**Lee Westerlind**  
Manager – Stakeholder Engagement  
Pipeline Safety Management  
National Grid  
Lee.Westerlind@nationalgrid.com

**For gas emergency service 24 hours a day, 7 days a week, call:**

**In Brooklyn, Queens and Staten Island:** 911 and 1-718-643-4050

**In Nassau, Suffolk and the Rockaways:** 911 and 1-800-490-0045

**Upstate New York:** 911 and 1-800-892-2345

**Smell Gas. Act Fast.**



Know what's below.  
811 before you dig.

**IMPORTANT NATURAL GAS  
SAFETY INFORMATION ENCLOSED.**



Visit [nationalgridus.com](https://nationalgridus.com) and connect with us on

#14186



# Natural Gas Pipeline Safety

## Help us protect the communities you serve.

Please share this brochure with other public officials.

**For gas emergency service 24 hours a day, 7 days a week, call:**

**In Brooklyn, Queens and Staten Island:**  
911 and 1-718-643-4050

**In Nassau, Suffolk and the Rockaways:**  
911 and 1-800-490-0045

**New York 811:**  
811 and 1-800-272-4480  
[NewYork-811.com](https://NewYork-811.com)

**Upstate New York:**  
911 and 1-800-892-2345

**UDig NY:**  
811 and 1-800-962-7962  
[UDigNY.org](https://UDigNY.org)

This is an important notice. Please have it translated.

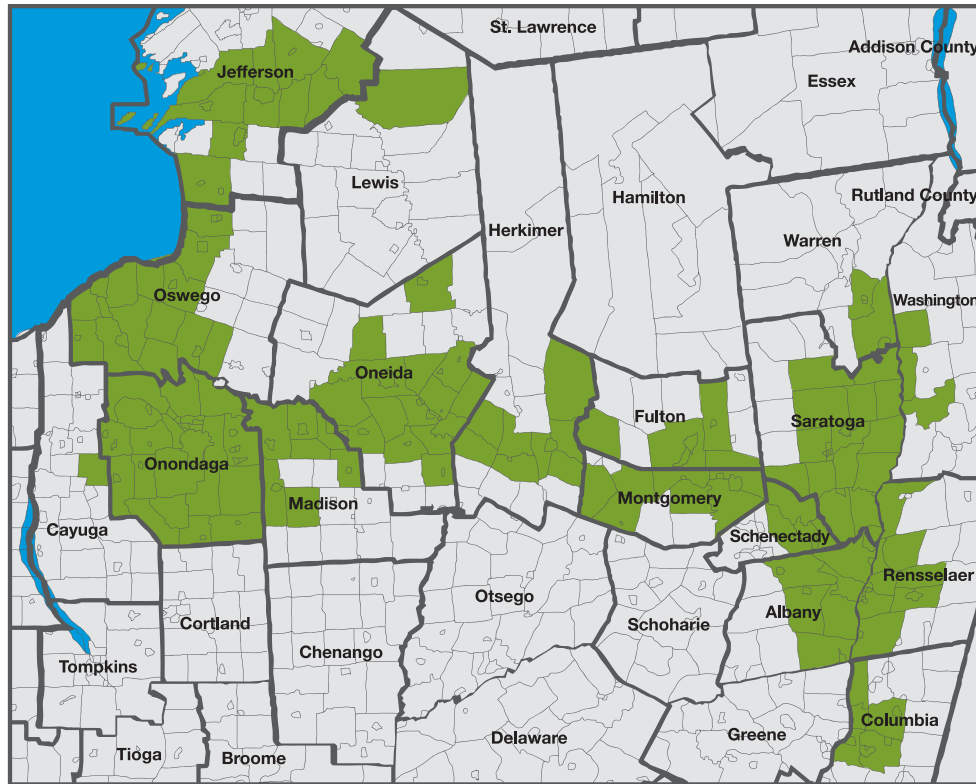
Este é um aviso importante. Quiera mandá-lo traduzir. Este es un aviso importante. Sirvase mandarlo traducir. Avis important. Veuillez traduire immédiatement. Questa è un'informazione importante, si prega di tradurla.

Это очень важное сообщение. Пожалуйста, попросите чтобы вам его перевели. Đây là một thông báo quan trọng. Xin vui lòng dịch thông báo này. 這是一個重要的通知。請翻譯一下。

هذا اخطار مهم، منرجى ترجمته. এটি একটি গুরুত্বপূর্ণ বার্তা অনুগ্রহ করে এটি অনুবাদ করুন। Sa a se yon avi enpòtan. Tanpri, fè li tradwi. בעזרתך נשמח שתתרגמו לנו את הודעה הזו.



# National Grid New York gas service areas



## Upstate New York

National Grid operates gas facilities in the highlighted Townships within the following Counties:

- |            |          |             |            |
|------------|----------|-------------|------------|
| Jefferson  | Cayuga   | Lewis       | Madison    |
| Fulton     | Warren   | Schenectady | Washington |
| Oswego     | Onondaga | Oneida      | Herkimer   |
| Montgomery | Saratoga | Albany      | Rensselaer |
| Columbia   |          |             |            |



## Downstate New York

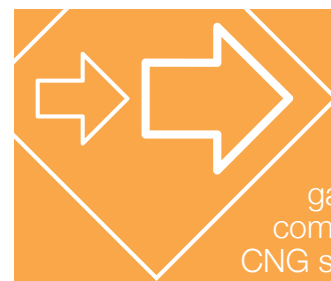
**New York City Operations:**  
Staten Island, Brooklyn and Queens (except the Rockaways and Con Ed territory)

**Long Island Operations:**  
Nassau, Suffolk and the Rockaways (5th Ward)

# We need your help!

Please help us communicate these important natural gas safety messages to the public:

- If a gas meter is located inside a home or business, National Grid will need access to the meter and gas service entry to perform mandated inspections. We are required by federal and state regulations to inspect and maintain our delivery, pressure control and gas metering equipment.
- Please keep the area around gas meters clear and free from debris. Storing boxes or other items near the meter may deny access to the main shutoff valve in the event of an emergency or may interfere with our ability to complete mandated inspections and maintenance.
- We are required to replace gas meters periodically and may need to shut off the gas service to do so. When it is time to restore gas service, our employees will need to gain access to the gas meter and appliances.
- Our employees and contractors always carry identification cards. You may ask to see these cards. Mandated inspections are for your safety and are **FREE** of charge. If you would like additional information on mandated gas work, please visit [ngrid.com/pipes](http://ngrid.com/pipes) to learn more. Or call us at **1-718-643-4050** (New York City), **1-800-930-5003** (Long Island) or **1-800-642-4272** (Upstate New York) if you have any questions.



National Grid's natural gas pipelines transport natural gas safely and efficiently to our customers throughout New York as well as to a liquefied natural gas (LNG) storage facility in Greenpoint, Brooklyn, and by compressed natural gas (CNG) transport trailers to portable CNG stations in five New York locations.

### On Long Island:

- Glenwood Landing, located on Shore Road across the street from the Glenwood GT site
- Inwood, located on Nassau Avenue at the former Propane Air Plant site

- Riverhead, located at 8 Mill Road in Riverhead

### In Upstate New York:

- Moreau CNG station on Washburn Road in Gansevoort, New York
- Barrett, located at the existing Barrett Power Station in Island Park

← Tear off this list for reference

# Major gas emergency contacts

## Not for leak calls\*

This list is intended to provide **additional** contact information, **above and beyond** our numbers for public leak calls,\* or the dedicated, unpublished phone lines that may have been established for certain organizations. This list is filed with the New York State Department of Public Service and local municipalities pursuant to Title 16 NYCRR Parts 255 and 259.

*Courtesy copies are provided to Offices of Emergency Management.*

National Grid operates natural gas lines and facilities in Upstate New York and New York City/Long Island, in the areas highlighted on the Upstate and Downstate New York maps included in this mailing.

**ATTENTION:** If you need additional assistance, we recommend **first** calling the local National Grid Gas Dispatch Center noted below. Dispatch Centers are staffed 24/7. They can provide the fastest response and can direct your call to the most appropriate party at National Grid.

Gas Emergency Dispatch – available 24/7	Upstate New York 1-315-460-2001	New York City 1-718-403-2920	Long Island 1-631-861-2850
<b>Dispatch &amp; Scheduling</b>	<b>Upstate New York</b> Manager, Bryan Patterson Bryan.Patterson@nationalgrid.com 7437 Henry Clay Blvd. Liverpool, NY 13088 1-315-460-2635 1-315-657-1150 (cell)	<b>New York City</b> Manager, Carrion Lewis Carrion.Lewis@nationalgrid.com 2 Hanson Place, Brooklyn, NY 11217 1-718-403-3347 1-347-907-1654 (cell)	<b>Long Island</b> Director, Dave Malone David.MaloneJr@nationalgrid.com 455 Mill Rd., Hewlett, NY 11557 1-718-344-6589 (cell)
<b>Gas Field Operations – All New York</b>	<b>Long Island</b> Manager, Mbet Umanah Mbetobong.Umanah@nationalgrid.com 25 Hub Drive, Melville, NY 11747 1-632-861-2852 1-917-417-3015 (cell)	<b>New York City</b> Vice President, Timothy Graham Timothy.Graham2@nationalgrid.com 300 Erie Blvd. West West Syracuse, NY 13202 1-315-460-7076 1-315-243-8198 (cell)	<b>Strategic Communications</b>
<b>Gas Field Operations – Upstate New York</b>	<b>Upstate New York – East</b> Director, David Lammon David.Lammon@nationalgrid.com 235 Oakwood Ave., Troy, NY 12182 1-518-270-3401 1-518-466-0258 (cell)	<b>Upstate New York – Central</b> Director, Llewellyn Potter 7496 Round Pond Road North Syracuse, NY 13212 1-315-428-5039	<b>Upstate New York</b> Director, Kerry Burns Kerry.Burns@nationalgrid.com 300 Erie Blvd. West Syracuse, NY 13202 1-315-428-5202 1-315-428-3151 (Upstate after hours)
<b>Gas Field Operations – Downstate New York</b>	<b>Upstate New York – East</b> Regional Director, External Affairs, Brian Sapp Brian.Sapp@nationalgrid.com 25 Hub Drive, Melville, NY 11747 1-631-987-3510 (cell)	<b>Downstate New York</b> Regional Director, External Affairs, Eileen Cifone Eileen.Cifone@nationalgrid.com 2 Hanson Place, Brooklyn, NY 11217 1-917-885-4193 (cell)	<b>Long Island &amp; New York City</b> Director, Karen Young Karen.Young@nationalgrid.com 300 Erie Blvd. West Syracuse, NY 13202 1-518-433-3649 (cell)
	<b>Government Relations</b>	<b>New York State</b> Director, New York State Government Relations, Kimberly Ireland Kimberly.Ireland@nationalgrid.com 1125 Broadway, Albany, NY 12204 1-518-433-3817	<b>LNG Plants</b>
		<b>*Public numbers for gas emergencies and leak calls:</b>	
		<b>New York City:</b> 911 and 1-718-643-4050	
		<b>Long Island:</b> 911 and 1-800-490-0045	
		<b>Upstate New York:</b> 911 and 1-800-892-2345	

