



First Responder Utility Safety Training Program

What do you need to know about gas relief valves?

Relief valves are an essential part of any natural gas distribution system. Your team needs to know what they are, how they work and what to do about them in an emergency.

This course starts with the basics and then moves to response tactics and specialized topics.

Get started today!

1. Register at firstresponder.ngridsafety.com. Once you create your user ID and password, you'll be able to access all the e-learning modules and resources.
2. Complete all e-learning modules and receive a certificate of completion that may serve to satisfy your department's utility safety training requirements.

Register now

Register today and complete your FREE e-learning at firstresponder.ngridsafety.com.



Real-world, user-friendly program that is never more than a click away.

To report emergencies, call 911 and National Grid immediately. Always call 911 if you suspect a gas leak!



Know what's below. 811 before you dig.

In case of gas emergencies:

Long Island and the Rockaways:
911 and 1-800-490-0045

Metro New York:
911 and 1-718-643-4050

Upstate New York:
911 and 1-800-892-2345

Massachusetts:
911 and 1-800-233-5325

In case of electric emergencies:

Upstate New York:
911 and 1-800-867-5222

Massachusetts:
911 and 1-800-465-1212

IMPORTANT TERMS AND CONDITIONS – PLEASE READ PRIOR TO USE.