



First Responder Utility Safety Training Program

Teamwork. Trust. Training.

Knowing how to deal with natural gas and electrical-related incidents is an important part of the job.

Our training is designed to teach you how to recognize and respond to the potential dangers that arise from utility-related hazards.

Get started today!

1. Register at firstresponder.ngridsafety.com. Once you create your user ID and password, you'll be able to access all the e-learning modules and resources.
2. Complete all e-learning modules and receive a certificate of completion that may serve to satisfy your department's utility safety training requirements.

Register now

Register today and complete your FREE e-learning at firstresponder.ngridsafety.com.



An important professional development milestone.

Receive a certificate of completion that may serve to satisfy your department's utility safety training requirements.

To report emergencies, call 911 and National Grid immediately. Always call 911 if you suspect a gas leak!

In case of gas emergencies:

- Long Island and the Rockaways: 911 and 1-800-490-0045
- Metro New York: 911 and 1-718-643-4050
- Upstate New York: 911 and 1-800-892-2345
- Massachusetts: 911 and 1-800-233-5325

In case of electric emergencies:

- Upstate New York: 911 and 1-800-867-5222
- Massachusetts: 911 and 1-800-465-1212

IMPORTANT TERMS AND CONDITIONS – PLEASE READ PRIOR TO USE.



Know what's below. 811 before you dig.