



Be prepared: Utility safety training

Smell Gas. Act Fast.

To report emergencies, call 911 and **National Grid immediately.**

In case of gas emergencies:

Long Island and the Rockaways:
1-800-490-0045

Metro NY:
1-718-643-4050

Upstate NY:
1-800-892-2345

Massachusetts:
1-800-233-5325

Rhode Island:
1-800-640-1595

In case of electric emergencies:

New England:
1-800-465-1212

Upstate NY:
1-800-867-5222

Prepare for natural gas incidents safely

Our records indicate that you haven't registered for our online First Responder Utility Safety Training Program.

National Grid is committed to helping our local first responders safely and effectively manage incidents that involve natural gas. Our self-paced online training courses enable you to keep yourself, your fellow first responders and the public safe.

Complete your coursework today and earn a certification to satisfy department in-service training requirements.

[Register now](#)

First Responder Utility Safety Training includes:

Natural gas safety training certification:

- Module 1: Gas distribution system
- Module 2: Properties and characteristics of natural gas
- Module 3: Carbon monoxide poisoning
- Module 4: Gas incident management
- Module 5: Additional potential hazards and response tactics
- Module 6: Liquefied natural gas (LNG)
- Module 7: LNG transport

Natural gas group training exercises

Through feedback and research from your peers, we also discovered a need to supplement our first responder e-learning program with offline group training exercises. The group training exercises consist of four natural gas safety topics with real-world scenarios, visual prompts and discussion-based Q&A learning practices. This program is a great way to enhance the online learning modules.

Be prepared. Register today for your FREE e-learning at firstresponder.ngridsafety.com.



“This program represents a strong commitment by National Grid to provide critical information to first responders. The website is an interactive resource that equips first responders with electric and natural gas safety information that can make a real difference on the incident scene.”

Brian P. Duggan, Veteran commander
Northampton and Northborough Fire Departments,
Massachusetts

**IMPORTANT TERMS AND CONDITIONS –
PLEASE READ PRIOR TO USE**

Connect with us:

