



Safety first for first responders

Smell Gas. Act Fast.

To report emergencies, call 911 and National Grid immediately.

In case of gas emergencies:

Long Island and the Rockaways:
1-800-490-0045

Metro NY:
1-718-643-4050

Upstate NY:
1-800-892-2345

Massachusetts:
1-800-233-5325

Rhode Island:
1-800-640-1595

In case of electric emergencies:

New England:
1-800-465-1212

Upstate NY:
1-800-867-5222

Prepare for natural gas and electrical incidents safely

Our records indicate that you haven't completed our online First Responder Utility Safety Training Program.

National Grid is committed to helping our local first responders safely and effectively manage incidents that involve natural gas or electricity. Our self-paced online training courses enable you to keep yourself, your fellow first responders and the public safe.

Complete your coursework today and earn a certification to satisfy department in-service training requirements.

[Sign in](#)

Train to safely respond to utility hazards and more

National Grid's First Responder Utility Safety Training is a comprehensive curriculum that's dynamic, easy to use and effective. Benefits include:

- free utility safety training with no restrictions
- self-paced coursework that accommodates busy schedules
- professional development to satisfy your in-service training requirements
- certificates of completion for your training files.

Be prepared. Register today for your FREE e-learning at firstresponder.ngridsafety.com.



“National Grid’s utility safety training is a great course and ideal for first responders like me. I appreciate National Grid’s commitment to safety and for offering this valuable training program.”

Mike Daniels, Firefighter/Paramedic
Westborough Fire Department

IMPORTANT TERMS AND CONDITIONS – PLEASE READ PRIOR TO USE

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