



First Responder Utility Safety Training Program

Stay safe, stay prepared: Essential training for natural gas incidents.

Firefighters, police and EMTs are typically first on the scene in an emergency and face the greatest risk from natural gas and electrical hazards. Understanding the potential dangers and learning how to deal with them correctly makes everyone safer.

Get started today!

1. Register at firstresponder.ngridsafety.com. Once you create your user ID and password, you'll be able to access all the e-learning modules and resources.
2. Complete all e-learning modules and receive a certificate of completion that may serve to satisfy your department's utility safety training requirements.

Register now

Register today and complete your FREE e-learning at firstresponder.ngridsafety.com.



An important professional development milestone.

Receive a certificate of completion that may serve to satisfy your department's utility safety training requirements.

To report emergencies, call **911** and **National Grid** immediately. Always call **911** if you suspect a gas leak!

In case of gas emergencies:

Long Island and the Rockaways:
911 and **1-800-490-0045**

Metro New York:
911 and **1-718-643-4050**

Upstate New York:
911 and **1-800-892-2345**

Massachusetts:
911 and **1-800-233-5325**

In case of electric emergencies:

Upstate New York:
911 and **1-800-867-5222**

Massachusetts:
911 and **1-800-465-1212**

IMPORTANT TERMS AND CONDITIONS – PLEASE READ PRIOR TO USE.



Know what's below.
811 before you dig.