



**nationalgrid**

**On 8/11, let's remember 811.**

Always contact 811 before digging.


**Before you dig, use the 811 service – it's a legal requirement!** Call 811 or request a dig ticket online. This free service ensures the marking of buried gas lines and utilities, keeping you safe during work, regardless of project size or depth.

For state-specific tips about scheduling your 811 calls, and to access safe practices, videos, case studies and training tools, visit [ngridssafety.com](https://ngridssafety.com). The website is an excellent resource to train your crew on safe digging around gas pipelines and buried utilities.

**Massachusetts:**  
Call 811 or 1-888-DIG-SAFE (344-7233) | [digsafe.com](https://digsafe.com)

**Metro New York, Long Island and the Rockaways:**  
Call 811 or 1-800-272-4480 | [newyork-811.com](https://newyork-811.com)

**Upstate New York:**  
Call 811 or 1-800-962-7962 | [UDigNY.org](https://UDigNY.org)



**Enroll in our FREE online excavator safety course today!**

Learn to dig safely around natural gas pipelines and prevent accidents.

**Start now!**

To report emergencies, call **911** and **National Grid** immediately. Always call **911** if you suspect a gas leak!

**Smell Gas. Act Fast.**



Know what's below.  
**811** before you dig.

In case of gas emergencies:

Long Island and the Rockaways:  
**911** and **1-800-490-0045**

Metro New York:  
**911** and **1-718-643-4050**

Upstate New York:  
**911** and **1-800-892-2345**

Massachusetts:  
**911** and **1-800-233-5325**

In case of electric emergencies:

Upstate New York:  
**911** and **1-800-867-5222**

Massachusetts:  
**911** and **1-800-465-1212**