



The Pipeline Safety Pulse

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National Grid's commitment to safety and community

National Grid is committed to the safety of the communities we serve. To enhance safety around our facilities, we offer free online training courses designed specifically for first responders and excavation workers. The first responder course equips emergency personnel with response tactics for managing gas and electric incidents, while the worker course focuses on safe digging practices to prevent damage to underground utility infrastructure. These programs support National Grid's commitment to public safety and education, ensuring that those on the front lines are well-prepared to handle utility-related safety challenges and to work safely around our gas and electric lines. For more details, visit:

First responder: firstresponder.ngridsafety.com/utility-safety-training-certification

Worker: ngridsafety.com/utility-safety-course



Next





Inclusion and diversity



Inclusion and diversity dates to remember

September

- **September 1–30:** National Guide Dog Month, National Recovery Month
- **September 15–October 15:** Hispanic Heritage Month *(see below)*
- **September 18:** International Equal Pay Day



October

- **October 1–31:** National Disability Employment Awareness Month, LGBT History Month, Global Diversity Awareness Month, Women’s History Month
- **October 10:** World Mental Health Day *(see below)*
- **October 11:** National Coming Out Day
- **October 14:** Indigenous Peoples Day
- **October 15:** White Cane Safety Day

Hispanic Heritage Month

Celebrate the rich histories, cultures and contributions of Hispanic and Latino communities in the United States. From Sept. 15 to Oct. 15, we honor their impacts in various fields and acknowledge the important role they play in shaping our nation.

World Mental Health Day

World Mental Health Day (Oct. 10) raises awareness about mental health issues and advocates for better mental health care around the world. It’s a reminder to prioritize mental well-being and support those affected by mental health challenges.





Safety awareness



Fall maintenance and inspection reminders



Insulation and air sealing

To save up to 20% on heating and cooling costs, ensure ceilings, roofs and exterior walls are properly insulated and sealed. Check for air leaks around plumbing, electrical outlets and ductwork in exterior walls; gaps between walls, ceilings and floors; and openings around windows. Check knee walls in Cape-style homes and inspect joints in homes with additions. Seal air leaks around doors and windows with weatherstripping; use caulk for stationary components. Regularly inspect and address these trouble spots to keep your home comfortable and lower your energy bills.



Carbon monoxide safety

Carbon monoxide (CO) is a dangerous, odorless and colorless gas that can be deadly. Protect yourself and your family with these important tips:

- **Install CO detectors:** Ensure you have a UL-listed CO detector in your home outside of each bedroom or sleeping area and on every floor, including the basement. Follow the manufacturer's installation guidelines and test at least once a month to ensure safe operation.
- **Annual heating check-up:** Have a licensed professional inspect your heating system each year.
- **Clear chimneys and vents:** Regularly clean chimneys, flues and furnace vents to avoid blockages.
- **Space heater safety:** Use space heaters and woodstoves with proper ventilation and follow all manufacturer guidelines.
- **Generator and vehicle safety:** Never run a generator or vehicle in an enclosed space like a garage – even with the door open.

CO symptoms are often described as “flu-like.” **If you suspect CO poisoning, leave your home immediately and call 911.**

Lastly, know the difference between detectors: smoke alarms detect fires, CO detectors warn of carbon monoxide and methane detectors signal gas leaks. Some units detect multiple hazards.



Inspect your gas pipes regularly

Maintaining privately owned natural gas lines on your property is essential for safety. Any gas lines extending from the meter, whether above or below ground, are the responsibility of the property owner. Common private gas lines include those for:

- Outdoor gas lighting
- Pool or hot tub heaters
- Natural gas barbecues
- Gas generators
- Detached buildings with gas appliances

Buried gas lines, in particular, require regular inspections to prevent corrosion or leaks. We recommend hiring a licensed contractor or corrosion expert to check your lines. If any issues are found, repair them promptly.

Stay safe by keeping your gas lines properly maintained.





Safety Field Guide

National Grid’s new Safety Field Guide provides office-based employees with a checklist for performing job site or facility visits safely and effectively.



Safety Field Guide
NE Network Strategy
Safety Engagement Team




Purpose:

The purpose of this Field Guide is to provide office-based employees guidance on how to perform a job site or facility visit effectively and safely.

Safety First

- Required Personal Protective Equipment (PPE): [\(Link - Grid:home PPE\)](#)
 - Safety Hard Hat – Check the expiration date.
 - Safety Glasses
 - Safety Vest
 - Safety Shoes – ASTM F2413 EH standard
 - Hearing Protection (use as needed)

- Explain the purpose of your site visit. Make sure they understand that you are not a Safety Officer and that this site visit is not a Safety Inspection.
- Explain that you are here for your learning experience as well.
- Always be humble. Listen to what they have to say.
- Have empathy in your approach - Make them feel relaxed.
- Be yourself, but always remember to show respect.

Know Before Your Go

- Locating a Gas Site or Facility:
 - Currently, there is no directory that lists all facilities and sites with contact information.
 - You can refer to Grid:home to choose which business unit you’d like to learn more about and search for the manager of that group to begin initial communications about your visit.
 - The manager can refer you to the appropriate site coordinator or supervisor you will need to contact to establish the details of your visit.
- If this is your first time visiting a job site, reach out to someone who has field experience. Investigate ride along opportunity with them.
- Keep your supervisor and your team apprised of your whereabouts in the field.
- Understand the different types of hazards that may be present at the site. [\(Link - Grid:home High Energy Field Guide\)](#)
- If possible, understand the type of work being conducted. This will aid in onsite discussions.

Recommended Actions on Site

- Ask for a Job Overview.
- Ask to see the Job Brief and sign the Job Brief as a guest at the site.
- Call out a Safety Stop if you observe a dangerous situation. [\(Link - Grid:home Stand-Up-For-Safety\)](#)
- If you’d like to take photos, be sure to ask the Site Coordinator if it is ok to do so.
- Ask probing questions that can help widen your knowledge of the work being performed on site. Some questions to ask are:
 - “What is a typical day for you at a job site similar to this?”
 - “Is the traffic control set up properly to reduce risks to both public and crew?”
 - “What is the worst thing that can happen at this job site?”

Arriving at the Site

- Survey the area from a safe distance. Engage your situational awareness skills as you approach the job site or facility. Some considerations on site:
 - Are you in the swing zone?
 - Are you too close to trench or work zone?

Other Safety Tips

- Be sure to always have your Employee ID with you as required by National Grid policy.
- Stay cool and hydrated on excessively hot days.
- Dress appropriately to keep warm on excessively cold days.
- Check the weather reports. If road conditions may become hazardous due to poor weather conditions, consider postponing your visit for another day. Safety first! [\(Link - Guiding Principles of Safety.pdf\)](#)





Gas Pipeline Safety Management System

API RP 1173 ASSESSMENT Results

Join members of the Pipeline Safety Maturity Team for a discussion about our Pipeline Safety Journey and an overview of the most recent API assessment. Learn about notable practices, what we are doing well and opportunities for improvement.

Everyone has a role in Pipeline Safety, join to find out how you can contribute!



Featuring

Beth McDonough
Jen Senf
Matt Araujo

Date: **Friday, October 18, 2024**

Time: **11:00 AM**

Location: **MS Teams**

Company news



Presented By:



Scam awareness

Personal safety



Stay vigilant against utility scams targeting National Grid customers.

Scammers may contact you by phone, email, text or even at your front door, pretending to represent the company. Always ask for identification and never share your account number or personal information unless you're 100% sure of the requestor's identity. Red flags include demands for immediate payment via unconventional methods such as gift cards, debit cards, digital payment apps or wire transfers. If you suspect a scam, hang up and contact National Grid or local law enforcement directly.

For more details, visit [National Grid's Scam Alert page](#).

