

First Responder Utility Safety Training Program



Confidence in crisis: Equip your team with expert natural gas training.

Learn how to respond to incidents involving damaged gas lines, downed wires and other utility infrastructure.

Each course contains critical guidance on hazard awareness, response tactics and more.

These courses are modular in design, allowing you to continue training whenever your busy schedule allows.

Get started today!

1. Register at firstresponder.ngridsafety.com. Once you create your user ID and password, you'll be able to access all the e-learning modules and resources.
2. Complete all e-learning modules and receive a certificate of completion that may serve to satisfy your department's utility safety training requirements.

[Register now](#)

Register today and complete your **FREE** e-learning at firstresponder.ngridsafety.com.



“ National Grid’s utility safety training is a great course and ideal for first responders like me. I appreciate National Grid’s commitment to safety and for offering this valuable training program. ”

Mike Daniels,
Firefighter/Paramedic
Westborough Fire Department

To report emergencies, **call 911** and **National Grid** immediately. Always **call 911** if you suspect a gas leak!

In case of gas emergencies:

Long Island and the Rockaways:
911 and 1-800-490-0045

Metro New York:
911 and 1-718-643-4050

Upstate New York:
911 and 1-800-892-2345

Massachusetts:
911 and 1-800-233-5325

In case of electric emergencies:

Upstate New York:
911 and 1-800-867-5222

Massachusetts:
911 and 1-800-465-1212

**IMPORTANT TERMS AND
CONDITIONS – PLEASE
READ PRIOR TO USE.**



Know what's below.
811 before you dig.