

nationalgrid




Your natural gas leak action plan



Protect your family and
your community

How will you know if natural gas is leaking, and what should you do about it?

Most people rely on the distinctive, sulfur-like odor of natural gas as the sure sign of a gas leak. But in some cases, natural gas leaks don't smell at all. Be alert for other gas leak indicators such as hissing, whistling or roaring sounds; dirt blowing into the air from a hole in the ground; continuous bubbling in water; or a damaged connection to a gas appliance.

 **If you suspect a gas leak, assume there's a danger and take these steps:**

- Warn others and leave the area quickly.
- **Do NOT** use the telephone or any electrical appliances, including light switches, garage door openers, doorbells, radios, TVs or cell phones. A spark from any of these sources could ignite the gas, causing a fire or explosion.
- From a safe location, call **911** and **National Grid**. Provide the leak location, including cross streets, and let us know if sewer construction or digging activities are going on in the area.
- **Do NOT** go back inside your home or building until National Grid personnel say it is safe to return.



Know what's below.
811 before you dig.

Prevent gas leaks

You can help prevent serious gas leaks by digging safely around pipelines in your neighborhood. Our videos at ngridssafety.com show you how.

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**Smell Gas. Act Fast.
Be the one to call 911.**

For gas emergency service 24 hours a day, 7 days a week, call:

Massachusetts

911 and 1-800-233-5325

New York

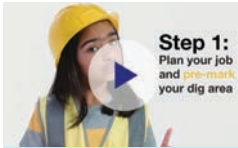
Long Island and the Rockaways:

911 and 1-800-490-0045

Metro New York: 911 and 1-718-643-4050

Upstate New York: 911 and 1-800-892-2345

Anyone can be the one who calls 911 and reports a potentially dangerous natural gas situation.



Step 1:
Plan your job and **mark** your dig area

When It Comes to 811, There's No Kidding Around



When Hand Digging Comes in Handy

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Visit ngridssafety.com and connect with us on

