

# Gas pipeline damage has many costly impacts for your community



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## When a natural gas pipeline is damaged, service restoration and repair costs are just the tip of the iceberg. Pipeline damage may result in many additional costs:

- ▶ **Immediate impacts.** Gas pipeline damage may cause injuries, property damage, building evacuations, business interruptions and traffic detours and delays.
- ▶ **Personnel costs.** Firefighters, law enforcement personnel, municipal staff and state enforcement agencies must respond to the incident, potentially pulling personnel away from other duties.
- ▶ **Ongoing impacts.** Roadways, landscaping and irrigation may require extensive repair and restoration. Regulatory fines, increased insurance premiums, litigation and reputational damage may affect multiple parties.



## Help prevent pipeline damage by sharing these safety messages:

- ▶ Notify your state 811 service well in advance of any digging job, no matter how shallow or small. Dial 811 or use the online ticket system, then wait the required time for lines to be located and marked. It's the law!
- ▶ If an excavation will cross a cast iron gas main or run parallel nearby, notify the 811 service and National Grid as well.
- ▶ If you notice suspicious activity or excavation occurring near a high-pressure gas pipeline marker, call the National Grid emergency number immediately.



### Smell Gas. Act Fast. Be the one to call 911.

If you suspect a natural gas leak, call 911 and National Grid immediately.

#### Massachusetts

911 and 1-800-233-5325

#### New York

Long Island and the Rockaways:

911 and 1-800-490-0045

Metro New York: 911 and 1-718-643-4050

Upstate New York: 911 and 1-800-892-2345

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