



## First Responder Utility Safety Training Program

### We want to hear from you!

At some point within the last few years, you answered the call to complete our free, online safety training. You may recall that it included practical, life-saving guidance designed to help you respond to utility-related incidents with confidence and ease.

Now, we'd like to know your thoughts.

Did you learn anything new? Was the content relevant to your job? Is there a topic you'd like to learn more about or a preferred method to get word out to you about future additions to the training?

Provide your feedback on these prompts and more by filling out the survey at the link below. To thank you for your valued time and opinions, we'll enter you into a raffle to win \$200 for your emergency response organization.

[Take the survey](#)

To report emergencies, **call 911** and **National Grid** immediately. Always **call 911** if you suspect a gas leak!

In case of gas emergencies:

Long Island and the Rockaways:  
**911 and 1-800-490-0045**

Metro New York:  
**911 and 1-718-643-4050**

Upstate New York:  
**911 and 1-800-892-2345**

Massachusetts:  
**911 and 1-800-233-5325**

In case of electric emergencies:

Upstate New York:  
**911 and 1-800-867-5222**

Massachusetts:  
**911 and 1-800-465-1212**

**IMPORTANT TERMS AND  
CONDITIONS – PLEASE  
READ PRIOR TO USE.**



Know what's **below**.  
**811** before you dig.