

# nationalgrid



## Your natural gas leak action plan

Protect your family and your community



## How will you know if natural gas is leaking, and what should you do about it?

Most people rely on the distinctive, sulfur-like odor of natural gas as the sure sign of a gas leak. But in some cases, natural gas leaks don't smell at all. Be alert for other gas leak indicators such as hissing, whistling or roaring sounds; dirt blowing into the air from a hole in the ground; continuous bubbling in water; or a damaged connection to a gas appliance.

### If you suspect a gas leak, assume there's a danger and take these steps:

- Warn others and leave the area quickly.
- **Do NOT** use the telephone or any electrical appliances, including light switches, garage door openers, doorbells, radios, TVs or cell phones. A spark from any of these sources could ignite the gas, causing a fire or explosion.
- From a safe location, call **911** and **National Grid**. Provide the leak location, including cross streets, and let us know if sewer construction or digging activities are going on in the area.
- **Do NOT** go back inside your home or building until National Grid personnel say it is safe to return.



### Smell Gas. Act Fast. Be the one to call 911.

For gas emergency service 24 hours a day, 7 days a week, call:

#### New York

Metro New York: 911 and 1-718-643-4050

Long Island and the Rockaways:  
911 and 1-800-490-0045

Upstate New York: 911 and 1-800-892-2345

#### Massachusetts

911 and 1-800-233-5325

**Anyone can be the one who calls 911 and reports a potentially dangerous natural gas situation.**

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### This is an important notice. Please have it translated.

Este é um aviso importante. Quiera mandá-lo traduzir.  
Este es un aviso importante. Sirvase mandarlo traducir.  
Avis important. Veuillez traduire immédiatement.  
Questa è un'informazione importante, si prega di tradurla.

Это очень важное сообщение. Пожалуйста, попросите чтобы вам его перевели.  
Đây là một thông báo quan trọng. Xin vui lòng dịch thông báo này.  
這是一個重要的通知。請翻譯一下。

זהו אזהרה חשובה. אנא תרגמו אותה.  
এটি একটি গুরুত্বপূর্ণ বজ্রপতী অনুগ্রহ করে এটি অনুবাদ করুন।  
Sa a se yon avi enpòtan. Tanpri, fè li tradwi.  
טבעזרעביא עטיב. גאזאנא עקיטביוו נ זיא דאד