



First Responder Utility Safety Training Program

Safety starts with preparation: Train now for natural gas emergencies.

Learn how to effectively respond to incidents involving damaged gas lines, downed wires and other utility infrastructure.

The natural gas course has seven modules, from the basics and common incidents to more advanced training.

Get started today!

1. Register at firstresponder.ngridsafety.com. Once you create your user ID and password, you'll be able to access all the e-learning modules and resources.
2. Complete all e-learning modules and receive a certificate of completion that may serve to satisfy your department's utility safety training requirements.

Register now

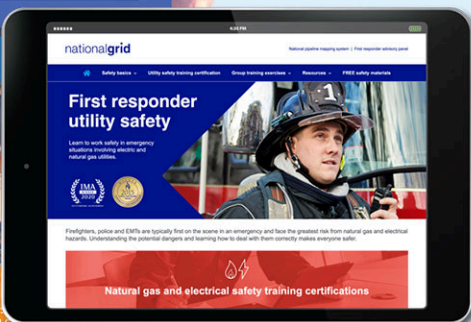
Register today and complete your FREE e-learning at firstresponder.ngridsafety.com.

Universal response tactics

Arriving on the scene

Parking Evacuation

1. Secure the area with caution tape. Reroute traffic if necessary.
2. Evacuate at least 100 meters (330 feet) in all directions. Initial downwind evacuation for at least 800 meters (1/2 mile). The incident commander will consult with a National Grid emergency response team for final determination of the extent of the evacuation.



Complete your training to earn a certificate of completion for your training files.



To report emergencies, call 911 and National Grid immediately. Always call 911 if you suspect a gas leak!

In case of gas emergencies:

Long Island and the Rockaways:
911 and 1-800-490-0045

Metro New York:
911 and 1-718-643-4050

Upstate New York:
911 and 1-800-892-2345

Massachusetts:
911 and 1-800-233-5325

In case of electric emergencies:

Upstate New York:
911 and 1-800-867-5222

Massachusetts:
911 and 1-800-465-1212

IMPORTANT TERMS AND CONDITIONS – PLEASE READ PRIOR TO USE.



Know what's below. 811 before you dig.